

- BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH -

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| In the Matter of the Formal Complaint of |) | |
| CHOICE FINANCIAL MORTGAGE/ |) | <u>DOCKET NO. 03-049-24</u> |
| MICHELLE SMITH |) | |
| Complainant, |) | |
| v. |) | <u>ORDER OF DISMISSAL</u> |
| QWEST CORPORATION, |) | |
| Respondent. |) | |

ISSUED: August 18, 2003

By The Commission:

Choice Financial Mortgage/ Michelle Smith ("Complainant") filed her formal Complaint in this matter on March 27, 2003. In her complaint, Ms. Smith claimed she received a coupon from Qwest in September, 2002, to switch their local service back to Qwest and Qwest would give them a credit on their bill. Complainant asserted that she was not given the proper credit.

On August 6, 2003, Qwest sent the Public Service Commission a memo informing them that this case has been settled.

On the basis that this matter has been settled, we enter the following:

ORDER

NOW, THEREFORE, IT IS HEREBY ORDERED, that:

The complaint between Choice Financial Mortgage/ Michelle Smith and Qwest Corporation is dismissed.

DATED at Salt Lake City, Utah, this 18th day of August, 2003.

/s/ Ric Campbell, Chairman

/s/ Constance B. White, Commissioner

/s/ Ted Boyer, Commissioner

Attest:

/s/ Julie Orchard
Commission Secretary

G#34849