

- BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH -

In the Matter of the Application For Approval of)
Language for the Customer's Statement of Rights)
and Responsibilities McLeodUSA)
Telecommunications Services, Inc.)

DOCKET NO. 03-2249-02

ORDER

ISSUED: December 23, 2003

By The Commission:

On August 19, 2003, McLeod submitted language for its proposed Customer's Statement of Rights and Responsibilities. The submission came from a request by the Division of Public Utilities (Division) to review such statements of telecommunications corporations operating in Utah. The statement is required by Commission rule R746-240-1. On November 12, 2003, the Division recommended amending the Commission's rule to provide additional direction on what information should be included in the required statements. The Division also recommended approving McLeod's proposed statement. While the Commission is considering the proposed rule amendment, it will approve the proposed language to be included in McLeod's proposed statement.

NOW, THEREFORE, IT IS HEREBY ORDERED that:

The proposed language to be included in McLeod's Customer's Statement of Rights and Responsibilities is approved as compliant with Rule 746-240-1.

DATED at Salt Lake City, Utah, this 23rd day of December, 2003.

/s/ Ric Campbell, Chairman

/s/ Constance B. White, Commissioner

/s/ Ted Boyer, Commissioner

Attest:

/s/ Julie Orchard
Commission Secretary

GW#36395