

- BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH -

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In the Matter of the Formal Complaint of )  
LEOY Y. NEWREN )  
 )  
Complainant, )  
v. )  
 )  
EXCEL-VARTEC, )  
 )  
Respondent. )

DOCKET NO. 04-2214-01

ORDER OF DISMISSAL

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ISSUED: June 1, 2004

By The Commission:

Leoy Y. Newren (“Complainant”) filed his formal Complaint in this matter on

March 3, 2004. In his complaint, Mr. Newren claimed that his phone bill was paid from a draw on his checking account. The draw account was set up to ensure that he would not have a disconnect problem. On January 5, 2004, Complainants phone service was disconnected. Complainant stated that he was not given proper notice or warning about any disconnection of his phone service before it was disconnected. Complainant also stated that he and his wife are heart patients and they need phone service for emergencies.

On March 15, 2004, Complainant spoke on the phone with someone in the Division of Public Utilities and stated that he had switched his phone service to Qwest and wanted to cancel his formal complaint against Excel Telecommunications, Inc.

On the basis that the Commission has not received a letter confirming this matter has been cancelled by the Complainant, we enter the following:

ORDER

NOW, THEREFORE, IT IS HEREBY ORDERED, that:

The complaint between Loey Newren and Excel Telecommunications, Inc. is dismissed.

DATED at Salt Lake City, Utah, this 1<sup>st</sup> day of June, 2004.

/s/ Ric Campbell, Chairman

/s/ Constance B. White, Commissioner

/s/ Ted Boyer, Commissioner

Attest:

/s/ Julie Orchard  
Commission Secretary

G#37815