

- BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH -

-----

|  |   |                             |
|--|---|-----------------------------|
| In the Matter of the Formal Complaint of | ) |                             |
| WILLIAM W. LOW,                          | ) | <u>DOCKET NO. 05-049-69</u> |
| Complainant,                             | ) |                             |
| v.                                       | ) | <u>NOTICE OF STATUS AND</u> |
| QWEST CORPORATION,                       | ) | <u>TECHNICAL CONFERENCE</u> |
| Respondent                               | ) |                             |

-----

DOCKET NO. 05-049-69

NOTICE OF STATUS AND

TECHNICAL CONFERENCE

ISSUED: June 14, 2005

By The Commission:

On May 5, 2005, Complainant William W. Low filed a formal complaint claiming that Respondent Qwest Corporation has failed to restore telephone service to his residence in Logan Canyon, Utah, despite the passage of several months since service was interrupted by a large snow storm in the Canyon around Christmas 2004.

On June 2, 2005, the Division of Public Utilities filed its analysis of this complaint and recommended the Commission schedule a hearing in this matter.

On June 6, 2005, Respondent filed its Motion to Dismiss, or in the Alternative, Motion to Stay, claiming that Respondent's efforts to restore Complainant's telephone service have been delayed by the severe winter weather experienced in Logan Canyon the past several months. Respondent indicated that it now has a subcontractor working on the service restoration effort and anticipates restoring telephone service to Complainant's residence by early July 2005. Absent dismissal, Respondent requests the Commission stay further action in this docket pending a reasonable opportunity to complete the necessary repairs.

Notice is hereby given that a **Status and Technical Conference** in this matter will be held on **Thursday, July 14, 2005 at 2:00 p.m.**, Room #427, Fourth Floor of the Heber M. Wells State Office Building, 160 East 300 South, Salt Lake City, Utah. The purpose of this conference will be to review the progress of Qwest's repair effort, to discuss any remaining technical issues regarding repair and restoration of service, and to schedule additional proceedings in this docket, if necessary.

Individuals wishing to participate by telephone should contact the Commission at least two to three days prior to the Conference to make arrangements. On the day of the Conference, participants must call in to (801) 530-6716 or call toll-free 1-866-PSC-UTAH (1-866-772-8824) at least five minutes prior to the beginning of the Conference to ensure participation.

In compliance with the Americans with Disabilities Act, individuals needing special accommodations (including auxiliary communicative aids and services) during this hearing should notify the Commission, at 160 East 300 South, Salt Lake City, Utah, 84111, (801) 530-6716, at least three working days prior to the hearing.

DATED at Salt Lake City, Utah, this 14<sup>th</sup> day of June, 2005.

/s/ Julie Orchard  
Commission Secretary

G#44793