

- BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH -

In the Matter of the Formal Complaint of)
Hillary and Kyle Thornock vs. AT&T)
)
)

DOCKET NO. 05-087-43
REPORT AND ORDER
DISMISSING COMPLAINT

ISSUED: July 19, 2005

By the Commission:

On June 13, 2005, Complainants Hillary and Kyle Thornock filed a formal complaint against AT&T claiming AT&T failed on several occasions to disconnect their service when requested to do so and billed Complainants for a period of time during which they did not receive AT&T service.

On July 13, 2005, the Division of Public Utilities received an email from Complainants indicating they have settled their dispute with AT&T such that their complaint can be dismissed.

Wherefore, based upon the foregoing information, and for good cause appearing, the Administrative Law Judge enters the following proposed

ORDER

NOW, THEREFORE, IT IS HEREBY ORDERED that:

1. The complaint filed herein is dismissed.
2. Pursuant to Utah Code §§ 63-46b-12 and 54-7-15, agency review or rehearing of this order may be obtained by filing a request for review or rehearing with the Commission within 30 days after the issuance of the order. Responses to a request for agency review or rehearing must be filed within 15 days of the filing of the request for review or rehearing. If the Commission fails to grant a request for review or rehearing within 20 days after the filing of a request for review or rehearing, it is deemed denied. Judicial review of the Commission's final agency action may be obtained by filing a Petition for Review with the Utah Supreme Court within 30 days after final agency action. Any Petition for Review must comply with the requirements of Utah Code §§ 63-46b-14, 63-46b-16 and the Utah Rules of Appellate Procedure.

DATED at Salt Lake City, Utah, this 19th day of July, 2005.

/s/ Steven F. Goodwill
Administrative Law Judge

Approved and Confirmed this 19th day of July, 2005, as the Report and Order of the Public Service Commission of Utah.

/s/ Ric Campbell, Chairman

/s/ Ted Boyer, Commissioner

/s/ Ron Allen, Commissioner

Attest:

/s/ Julie Orchard
Commission Secretary

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