

- BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH -

In the Matter of the Formal Complaint of)
Michelle McCluskey vs. ACN) DOCKET NO. 07-2405-01
) REPORT AND ORDER DISMISSING
) COMPLAINT
)

ISSUED: September 12, 2007

By The Commission:

On July 10, 2007, Complainant Michelle McCluskey filed a formal complaint against Respondent ACN claiming Respondent had billed Complainant for services never ordered or received and had overcharged Complainant for service provided.

On August 9, 2007, Respondent filed a memorandum indicating it had fully credited Complainant's account and had ceased all collection and credit report activities.

On August 30, 2007, in reply to a query from Commission staff, Complainant stated the Complaint had been resolved to her satisfaction.

Wherefore, based upon the foregoing information, and for good cause appearing, the Administrative Law Judge enters the following proposed

ORDER

NOW, THEREFORE, IT IS HEREBY ORDERED that:

1. The complaint filed herein is dismissed.
2. Pursuant to Utah Code §§ 63-46b-12 and 54-7-15, agency review or rehearing of this order may be obtained by filing a request for review or rehearing with the Commission within 30 days after the issuance of the order. Responses to a request for agency review or

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rehearing must be filed within 15 days of the filing of the request for review or rehearing. If the Commission fails to grant a request for review or rehearing within 20 days after the filing of a request for review or rehearing, it is deemed denied. Judicial review of the Commission's final agency action may be obtained by filing a Petition for Review with the Utah Supreme Court within 30 days after final agency action. Any Petition for Review must comply with the requirements of Utah Code §§ 63-46b-14, 63-46b-16 and the Utah Rules of Appellate Procedure.

DATED at Salt Lake City, Utah, this 12th day of September, 2007.

/s/ Steven F. Goodwill
Administrative Law Judge

Approved and Confirmed this 12th day of September, 2007, as the Report and Order of the Public Service Commission of Utah.

/s/ Ted Boyer, Chairman

/s/ Ric Campbell, Commissioner

/s/ Ron Allen, Commissioner

Attest:

/s/ Julie Orchard
Commission Secretary
G#54655