

- BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH -

In the Matter of the Formal Complaint of)	
Toni and Darrel Adams Against Qwest)	<u>DOCKET NO. 08-049-18</u>
Corporation)	<u>REPORT AND ORDER DISMISSING</u>
)	<u>COMPLAINT</u>
)	

ISSUED: July 15, 2008

By The Commission:

On April 21, 2008, Complainants Tonlin and Darrel Adams filed a formal complaint against Respondent Qwest Corporation (“Qwest”) claiming Qwest had applied various overcharges to their account and seeking to have said charges removed from their account.

On May 21, 2008, the Division of Public Utilities (“Division”) filed a memorandum detailing its investigation of this matter and recommending dismissal of the same since Qwest has violated no applicable statutory, regulatory, or tariff provision.

On July 2, 2008, Qwest filed a memorandum requesting the Commission dismiss the subject complaint, noting Qwest has credited Complainants’ account the \$38.00 and \$52.50 sought by their complaint.

Since there appears to be no factual dispute requiring an evidentiary hearing, the Administrative Law Judge (“ALJ”) proposes to dispose of this matter without further proceedings. Having reviewed all filings in this matter, the ALJ concludes Respondent has credited Complainants all amounts sought under the subject complaint and therefore recommends this matter be dismissed.

Wherefore, based upon the foregoing information, and for good cause appearing, the ALJ enters the following proposed

ORDER

NOW, THEREFORE, IT IS HEREBY ORDERED that:

The complaint filed herein is dismissed.

Pursuant to Utah Code §§ 63-46b-12 and 54-7-15, agency review or rehearing of this order may be obtained by filing a request for review or rehearing with the Commission within 30 days after the issuance of the order. Responses to a request for agency review or rehearing must be filed within 15 days of the filing of the request for review or rehearing. If the Commission fails to grant a request for review or rehearing within 20 days after the filing of a request for review or rehearing, it is deemed denied. Judicial review of the Commission's final agency action may be obtained by filing a Petition for Review with the Utah Supreme Court within 30 days after final agency action. Any Petition for Review must comply with the requirements of Utah Code §§ 63-46b-14, 63-46b-16 and the Utah Rules of Appellate Procedure.

DATED at Salt Lake City, Utah, this 15th day of July, 2008.

/s/ Steven F. Goodwill
Administrative Law Judge

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Approved and Confirmed this 15th day of July, 2008, as the Report and Order of
the Public Service Commission of Utah.

/s/ Ted Boyer, Chairman

/s/ Ric Campbell, Commissioner

/s/ Ron Allen, Commissioner

Attest:

/s/ Julie Orchard
Commission Secretary
G#58052