

- BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH -

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In the Matter of the Formal Complaint of )  
Stephen Baker and Baker Tile, Inc. against ) DOCKET NO. 09-2299-01  
Integra Telecom, Inc. ) REPORT AND ORDER  
)  
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ISSUED: August 10, 2009

By The Commission:

Stephen Baker filed a formal complaint with the Commission claiming that Integra Telecom, Inc. had billed service charges and early termination charges (\$17,963) in excess of those stated in their contract and in excess of the master service agreement. Mr. Baker and Integra, however, have reached a confidential settlement agreement which resolves this formal complaint and provides for its dismissal. Based on the terms of the parties' settlement, and finding the dismissal is in the public interest, the Commission orders this formal complaint dismissed with prejudice.

DATED at Salt Lake City, Utah this 10<sup>th</sup> day of August, 2009.

/s/ Ruben H. Arredondo  
Administrative Law Judge

Approved and confirmed this 10<sup>th</sup> day of August, 2009 as the Report and Order of the Public Service Commission of Utah.

/s/ Ted Boyer, Chairman

/s/ Ric Campbell, Commissioner

/s/ Ron Allen, Commissioner

Attest:

/s/ Julie Orchard  
Commission Secretary  
G#63129