

- BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH -

In the Matter of the Filing by U S WEST )  
COMMUNICATIONS, INC., of a Revised )  
Tariff to Offer Various Waivers of Recurring )  
and Non-recurring Charges to Past Residential )  
Customers through a 'Win back' Program.

DOCKET NO. 97-049-T34

ORDER SUSPENDING  
TARIFF FILING

ISSUED: January 16, 1998

By the Commission:

On December 23, 1997, U S WEST Communications, Inc. ("US West"), filed with the Commission a proposal to revise its tariff to "introduce a competitive strategy that will allow US WEST to 'win back' residential customers who have changed their telephone service to another local service provider." (US West transmittal letter, dated December 22, 1997.) The tariff revisions would permit US West to waive various recurring and non-recurring charges in US West's efforts to cause residential customers to leave a competing telecommunications corporations and reinstitute service with US West.

The Division of Public Utilities ("Division") reviewed the proposal and recommends, by memorandum dated January 12, 1998, that the proposed revision be suspended.

Based upon the Division's recommendation, the Commission finds that there is a reasonable basis for temporarily suspending the proposed revision, pending resolution of the matter through a hearing.

ORDER

WHEREFORE, IT IS HEREBY ORDERED that the proposed tariff revision be and is hereby temporarily suspended pending a hearing.

DATED at Salt Lake City, Utah, this 16th day of January, 1998.

/s/ Stephen F. Mecham, Chairman

(SEAL) /s/ Constance B. White, Commissioner

/s/ Clark D. Jones, Commissioner

Attest:

/s/ Julie Orchard  
Commission Secretary