

-----

In the Matter of the Investigation by the ) DOCKET NO. 98-049-09  
PUBLIC SERVICE COMMISSION to )  
Establish Service Standards for U S WEST ) NOTICE OF COMMENCEMENT  
COMMUNICATIONS, INC. for 1998. ) OF AGENCY ACTION)  
  
and HEARING

-----

ISSUED: March 11, 1998

By the Commission:

The Commission hereby gives notice that it has instituted this Docket to investigate the need to establish service standards for U S West Communications, Inc. (US West) for residential and business consumers during 1998, and the form of such standards. In its February 25, 1998, memorandum filed in Docket 97-049-06 (dealing with US West 1997 service quality standards) the Division of Public Utilities recommended that the Commission establish 1998 held order targets that are equal to those set for 1997. The Commission intends to consider service standards, relative to local exchange service used by retail customers, suggested by interested parties. Interested parties may file comments, position statements, responses to this notice of agency action or other information for consideration by the Commission, on or before April 8, 1998. The filed documents should set forth the party's position concerning standards, if any, for US West, and the party's recommendation for further action in this docket.

The Commission has set this matter for evidentiary hearing, for consideration and establishment of 1998 service quality standards, if any, for retail customers of US West for Monday, April 13, 1998, at 9:00 a.m., in Room #426, Heber M. Wells Building, 160 East 300 South, Salt Lake City, Utah.

The presiding officer for these proceedings is Stephen F. Mecham, Chairman, Public Service Commission, 160 East 300 South, Salt Lake City, Utah, 84111, telephone 801/530-6716. The names and addresses of persons to whom notice of these proceedings has been made, and date of notification, are found in the mailing affidavit attached hereto.

In compliance with the Americans with Disabilities Act, individuals needing special accommodations (including auxiliary communicative aids and services) during this hearing should notify Julie Orchard, Commission Secretary, at

160 East 300 South, Salt Lake City, Utah, 84111, (801)530-6713, at least three working days prior to the hearing.

DATED at Salt Lake City, Utah, this 11th day of March, 1998.

Stephen F. Mecham, Chairman

Attest:

Julie Orchard

Commission Secretary