

In the Matter of the Complaint of )  
Robert A. Sanchez, )  
Complainant )  
vs. )  
MOUNTAIN STATES TELEPHONE AND )  
TELEGRAPH COMPANY, dba U.S. )  
WEST COMMUNICATIONS, )  
Respondent )

DOCKET NO. 99-049-16

REPORT AND ORDER

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ISSUED: June 10, 1999

SYNOPSIS

The complaint in this matter having centered around service problems, and Complainant having voluntarily terminated his service from Respondent, the Commission dismissed the matter as moot.

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Appearances:

Jill M. Pohlman

For

MOUNTAIN STATES TELEPHONE  
AND TELEGRAPH COMPANY, dba  
U.S. WEST COMMUNICATIONS

By the Commission:

PROCEDURAL HISTORY

Complainant above-named filed his complaint May 3, 1999, and Respondent filed its answer, together with a motion to dismiss, June 1, 1999. In its Answer, Respondent alleges that Complainant has voluntarily terminated his service with Respondent and has moved to another state. Since the complaint centered on service problems, and the only relief the Commission could afford would be to order service improvements, we deem the matter moot. Accordingly, we enter the following

ORDER

WHEREFORE, IT IS HEREBY ORDERED that:

the complaint of Robert A. Sanchez against MOUNTAIN STATES TELEPHONE AND TELEGRAPH COMPANY, dba U.S. WEST COMMUNICATIONS, be, and the same hereby is, dismissed as moot.

If Robert A. Sanchez wishes to proceed further, Robert A. Sanchez may file a written petition for review within 20 days of the date of this Order. Failure so to do will forfeit the right to appeal to the Utah Supreme Court.

DATED at Salt Lake City, Utah, this 10th day of June, 1999.

/s/ Stephen F. Mecham, Chairman

/s/ Constance B. White, Commissioner

/s/ Clark D. Jones, Commissioner

Attest:

/s/ Julie Orchard

Commission Secretary