

**Brett Scharffs - Re: Resend**

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**From:** Tracy Tanner  
**To:** Brett Scharffs  
**Date:** 3/9/2010 5:03 PM  
**Subject:** Re: Resend  
**CC:** Jason Tanner  
**Attachments:** Scharff Acct. history.pdf; consumerrights&responsibilities.pdf

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Dear Brett,

Attached are two PDF documents:

1. An account history as per your request
2. Consumer Rights & Responsibilities (copied off the public utilities website)

As per the Report and Order (Docket No. 09-2440-01) issued by the Public Service Commission of Utah, a copy of which you received on March 5, 2010 as per your e-mail dated March 8, 2010, it is stated that "an aggrieved party may request agency review or rehearing of this Order by filing a request with the Commission within 30 days after issuance of this Order."

It is not the responsibility of the water company to file an aggrieved party's request for review or rehearing of the rate case.

Jason Tanner, who acts as accountant for Hidden Creek Water Company, is out of town on tax business and I am unable to respond to your request for company financial information until he returns.

Your request for information regarding the CC&R's of Mountain Air Estates, your property purchase agreement and title to your property are not appropriate requests to make to the water company (which does not have this information), however you can find the CC&R document recorded at Utah County and perhaps the other two documents in one of your own personal files.

Your request for a 24 hour turn around time for the amount of information you requested seems unreasonable.

Sincerely,

Tracy Tanner