

Trixie Behr - Fwd: Re: Docket No. 09-2440-01, Order of Stay and Order for Technical

From: Ruben Arredondo
To: Behr, Trixie
Date: 4/5/2010 8:08 AM
Subject: Fwd: Re: Docket No. 09-2440-01, Order of Stay and Order for Technical
Attachments: Rate Case Meeting Notice Letter.pdf

>>> Tracy Tanner <tracytan49@gmail.com> 4/2/2010 2:04 PM >>>

Dear Judge Arrendondo, Chairman Boyer, Commissioner's Campbell and Allen,

Attached you will find a copy of the official notice of the technical conference scheduled for April 22 as per your latest Order of Stay which notice was mailed out yesterday with the April billing invoice to each customer of the company.

Already, a customer has called me to inform me that "some" of the customers will be seeking an extension of the 45 day period mandated in the latest Commission's Order of Stay for a technical meeting to occur.

In the Stay of Order the Commission stated it "appears to the Commission that enough ratepayers did not receive notice or failed to receive adequate notice".... The company denies that proper notice was not given to "every" customer of the company and in fact followed the exact instructions given it by the Division to notice "all" customers by including said notice of the Jan. 20, 2010 public hearing along with the Division's website giving customers the opportunity to look at the public documents/record related to the rate case on the Jan. 1, 2010 billing invoice sent to "all" customers of the company.

The company has provided to the Division electronic copies of all the Jan. 1, 2010 customer invoices sent out to notice all customers of the Jan. 20, 2010 public hearing. The company's invoice system has been used for over eight years and the customers are quite familiar with how messages and notices are displayed on said invoices.

The company requests that the Commission inform the company "specifically" how the company failed to properly notice all the customers of that Jan. 20, 2010 public hearing.

The company also requests that the Commission not extend the 45 day period stated in it's current Order of Stay as that technical conference has already been scheduled with the Division staff and noticed to "all" customers of the company. The company is ready and willing to meet with all its customers and is confident that with additional information most customers will understand the necessity for a rate increase. However, the company does not see the necessity of extending the rate case process beyond the time frame of the technical conference.

It has become the opinion of the company that "certain" customer's of the company are attempting to stall the inevitable necessity of a rate increase which increase is critical to the long term financial stability and sustainabilty of the company. The Division's staff completed a comprehensive, thorough and competent audit and analysis of the company over a six month period of time in 2009 and the company believes the Division's recommendation at the past public hearing held Jan. 20, 2010

was just and reasonable.

We appreciate your consideration of our rate case.

Tracy Tanner
President, Hidden Creek Water Company
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