BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH

In the Matter of: The Formal Complaint of James and Dawn Martell; Robert Kimball; Frank and Pat Cumberland; Larry and Sharon Zini; David and Marsha Smith, et al. vs Mountain Sewer Corporation

Docket No: 11-097-01

In the Matter of: Ronald J. Catanzaro's Notice of Intent to Sell Mountain Sewer Corporation And Lakeview Water Corporation Docket No. 11-097-02 Re: 11-540-01

Docket No. 11-097-03

TRANSCRIPT OF HEARING PROCEEDINGS

TAKEN AT: Public Service Commission

160 East 300 South Salt Lake City, Utah

DATE: July 19, 2012

TIME: 9:12 a.m.

REPORTED BY: Kelly L. Wilburn, CSR, RPR

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                             APPEARANCES
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     Presiding:
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     DAVID CLARK, Hearing Officer
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     For Mountain Sewer:
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     J. CRAIG SMITH, ESQ.
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     For the Complainants:
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     LARRY AND SHARON ZINI, pro se
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     For Celtic Bank:
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JULY 19, 2012 9:12 A.M.

<u>PROCEEDINGS</u>

THE COURT: This is the time and place duly noticed for a hearing related to an Order to Show Cause in Docket Nos. 11-097-01, 02, and 03.

The order issued July 9th by the Commission addresses a Motion to Compel Data Responses filed by Complainants, specifically Larry and Sharon Zini. And we have that motion before us. We have a subsequent response by Mountain Sewer. And a reply to that response from the Zinis.

Let's begin by noting the appearances of the parties who are present today. And we'll begin with the Zinis as the moving parties.

MR. ZINI: I'm Larry Zini. I live in the Huntsville area. And I'm a customer of Mountain Sewer and Lakeview Water.

MS. ZINI: I'm Sharon Zini. And also live in Huntsville. Customer of Mountain Sewer and Lakeview Water. And we're both Complainants in these three dockets.

THE COURT: Thank you. Mr. Smith?

MR. SMITH: Craig Smith appearing on behalf of Mountain Sewer. I have my law clerk, Adam Long, with me as well.

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              THE COURT: Thank you Mr. Smith. Anyone else
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    desire to enter an appearance?
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              MR. ZINI: Excuse me, is there someone on the
    phone?
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              MR. DOUGHERTY: Yes, this is Steve Dougherty
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    with the law firm of Anderson & Karrenberg.
 7
    represent Celtic Bank.
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             THE COURT: Thank you. The name again,
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    please?
             MR. DOUGHERTY: Steve Dougherty,
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11
    D-o-u-g-h-e-r-t-y.
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              THE COURT: Thank you Mr. Dougherty.
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              MR. DOUGHERTY:
                              Thank you.
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              THE COURT: Mr. or Mrs. Zini, we'll --
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              MS. ZINI: Um.
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              THE COURT: -- invite you to address the
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     status of your data request responses.
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              MS. ZINI: Okay. On April the 27th we filed
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    our first and only data request to Mountain Sewer and
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     Lakeview Water, including all three of the dockets --
     11-097-01, 11-097-02, and 11-097-03 -- asking for
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    numerous pieces of information in conjunction -- or I
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     should say in regard to those particular dockets.
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             We have not heard back from the lawyers for
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    Mountain Sewer/Lakeview Water. We did send an email
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1 to them asking for their response before we had to 2 file a motion. We finally received a response from 3 the lawyers on the 2nd of July, which was 66 days 4 after we actually filed our initial data request and 5 17 days after we filed our motion to compel. 6 In their response they generally objected to 7 anything relating to Lakeview Water, as they were 8 separate corporations. It is our firm belief that 9 Docket 11-097-01, our formal complaint and com -- and 10 supplement to that complaint that was filed with the

The questions that we did ask were appropriate for us to respond to the Court's request for filed testimony. And we are asking that the Court do order the lawyers for this -- these two corporations to respond to our data requests appropriately.

THE COURT: Ms. Zini, can you help me a little bit with the Lakeview Water --

MS. ZINI: Certainly.

Commission involves both corporations.

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THE COURT: -- request? What is the -- what type of information are you requesting regarding that company, and what is your view of the connection of the information you seek to the complaint?

MS. ZINI: All right. We had filed in our

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     supplement complaint examples -- exhibits with
 2
    examples with the Court on billing irregularities for
 3
    both companies. Billing, um. Well, irregularities.
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     Fees waived. Possible commingling, as exampled in
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    our, our exhibits.
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              And in order to give a satisfactory response
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     in our written testimony to this Court we feel that we
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    need to verify the depth and the breadth of these
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     irregularities. As I said, there are exhibits and
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    examples in our supplement relating to both
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    corporations. Excuse me.
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                (A private discussion was held.)
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              MS. ZINI: Oh, and -- excuse me. And there
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    were waivers as exhibits that crossed both companies.
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    Waivers of fees that were due that are under the
16
    tariff.
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             THE COURT: And what type of information -- I
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    haven't seen your data request, so --
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              MS. ZINI:
                         Okay.
20
              THE COURT: -- if you can help me with what
21
     type of information you've requested.
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              MS. ZINI: Certainly. We have asked for
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    details relating to the number of customers on both
24
    corporations. The location of those customers.
25
    Whether they are, in fact, connected customers to the
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systems. And the fees that they paid for those connections.

Whether they are standby customers. And the fees that they would be billing -- being billed under the tariffs that exist. We have not received that information on Lakeview Water. It does go to the -- several of the exhibits that we have in our supplemental complaint on billing irregularities.

Overbilling, underbilling, and no billing.

MR. ZINI: Also -- can I speak up, Judge?

THE COURT: Sure, you --

MR. ZINI: It, it goes to the idea that part of the issue here is a rate case and the apparent -- what the other side sees as a lack of funding for Mountain Sewer.

And we, we found evidence where the funds have been commingled. We don't know how much money of Mountain Sewer was spent on Lakeview Water issues, since they're -- again, they are both owned by the same person at that time, and they are both owned by the same person now.

And we don't know how much money from

Lakeview Water Company was spent on Mountain Sewer or

vice versa. Because there is some generic, for

instance, connection fees that do not delineate

1 exactly where the, the funds went to. Our, our own 2 being the first example we looked at. 3 It just says "connection fees." It doesn't 4 say how much money was put in which corporation and so 5 forth. And we think that's important if we're gonna 6 get to the point where a decision's gonna be made on 7 how much compensation Mountain Sewer needs to get from 8 a rate case, because we don't know -- because these --9 we feel that these things distorted any factual 10 presentation of, of the financial records. 11 THE COURT: So that I understand your 12 statement about connection fees, I think what you're 13 saying to me is that when you initially subscribed to 14 both the water and the sewer services you paid 15 connection fees. 16 MR. ZINI: Uh-huh. 17 THE COURT: But there was no distinction 18 between the fee for water service connection and the 19 fee for sewer service connection --20 MR. ZINI: That's correct. 21 THE COURT: -- is that correct? 22 MR. ZINI: That's correct. And there was 23 also a overcharge on ours that we discovered later, 24 once we submitted a GRAMA request and found what the

actual tariffs were at that time. So this opened the

1 specter of further irregularities. 2 THE COURT: Thank you Mr. Zini. 3 Mr. Smith? Would you first address the, the 4 delay, or at least the alleged delay in the Company's 5 response to the data requests of the Zinis, and --6 Because I assume there are some other 7 questions that have been substantively answered; is 8 that, is that true? And that it's, it's only the 9 Lakeview ones that remain outstanding? 10 MS. ZINI: At this point we're evaluating the 11 response that they did give us on Mountain Sewer. Ι 12 would say 95 percent of the response they gave us 13 referred back to the annual reports that the DP -- DPU 14 receives and their rate case, without giving the 15 specifics in detail as to the lots as we had 16 requested. 17 But we are going through and evaluating that 18 information at this time before we can make a final 19 decision on that. 20 THE COURT: So Mr. Smith, if you'd first 21 address the timing, and then anything that you'd like 22 to say about the outstanding requests that relate to 23 Lakeview Water. 24 MR. SMITH: Thank you Mr. Clark. We were 25 late in responding to the data requests. I can give

you lots of reasons. Change -- we did have a change of Mr. Bryner, who was working main -- the main person working this case, left our firm to take another position. And it took some time to pull the information together to respond to those.

And I apologize that we were, we were slow. We didn't -- we did not respond till July 2nd. And, you know, I'm sorry that happened. And, you know, try -- I try not to have those things happen, but occasionally things like that happen.

I was not personally aware of the data requests until we got some notice from the Zinis that -- an email from Mr. and Mrs. Zini saying that it was late. And then, you know, then I kind of dug into it and took some time and put the information together. But we did put the information together to respond.

I think what's telling here is the fact that we've offered to let them come look at our records that they've asked for on July 2nd. Here it is July 19th and they haven't even set up a date to do that. I don't know what they're really looking for, but they must not be looking for much.

THE COURT: When you say "our records," which records are you referring to?

MR. SMITH: Records from Mountain Sewer. You know, I, I have a problem with -- and I'll obviously do whatever the Commission directs me to do.

Obviously I'm not gonna presuppose what -- but as I look at the three things before us -- there are three matters before us.

One is the complaint against Mountain Sewer. There is no complaint against Lakeview Water that I'm -- this is the first I've heard of it that they have a complaint against Lakeview Water. That's certainly not in the Commission's order. It's not certainly styled as that.

It's -- the first matter is in the matter of the formal complaint against Mountain Sewer Corporation. The second matter is the notice of intent to sell both corporations. I -- again, they asked for basically the same information from Lakeview Water as from Mountain -- virtually every request was Mountain Sewer and Lakeview Water. They've asked for the same information. And then there's a rate proceeding for, for Mountain Sewer.

We went through a rate proceeding. And in fact Mr. and Mrs. Zini participated in that rate proceeding for Lakeview Water just about four or five years ago. So I -- we're not here on that. And

I'm not here -- I'm not -- I was not aware, at least till today, now they're saying they have a complaint against Lakeview Water for this alleged commingling of funds.

That's something that I wasn't aware of that they -- that that was before the Commission. Now, I -- you know, the Zinis are generally unhappy about everything that's happened with both Lakeview Water and Mountain Sewer. I'm aware of that since I handled the Lakeview Water hearing five years ago.

I understand they're unhappy with how it's handled. I understand they hate Mr. Catanzaro. And by the way, they should be happy to know that Mr. Catanzaro is now living in a Homewood Suites in Cal -- in Florida, working as a doctor at the age of 73 years old.

So they should be happy. He's a broken man. He called me up the other day. He lost everything. He's, he's done. And we can spend all kinds of time on retrenching or rehashing what Mr. Catanzaro -- I should say Dr. Catanzaro did over the time, that ain't gonna get us anywhere.

That's not gonna get any better service.

That's not gonna get any lower rates. And all we're going to do is -- I predict all we're going to do is

run up the bill, that's gonna be my bill to Mountain Sewer, that they are gonna have to pay as ratepayers.

Now, I know they don't want to pay that bill because they think I should be, as they told my client, I should be disbarred and kicked out of the practice of law. And I understand that's how they feel about me, and I'm -- people can have whatever feelings they want to have. That's fine.

But we've done nothing wrong. All we're trying to do here is three things: One, resolve any complaints against Mountain Sewer. Two, get approval. Which I don't even believe we need the approval but, you know, if the Commission wants to give us approval for the transfer of those companies.

Now, if they want to cancel that and give it back to Dr. Catanzaro, he's broke. I mean, there has been a remarkably improvement of service and everything else by the new owners coming on. And number three, we have a rate proceeding for Mountain Sewer.

You know, I'll show them whatever records the Commission thinks is proper for me to show them. I have to tell the Commission though in all, all candor, there's not a lot of financial records back in the periods they're looking to because, frankly, it was a

shoestring operation that was held together by paper clips and, and Scotch Tape. And there was not -- there's not a lot of financial records.

This is not Questar. This is not Rocky Mountain Power. This is an under-funded water and sewer company that was being funded primarily by a developer who went broke. That's where we're at.

THE COURT: Just to be clear, I -- what I understand Mr. and Mrs. Zini to be saying regarding Lakeview Water is that, is that it may be a place where Mountain Sewer funds were directed. And so the -- I, I haven't -- I understand them not to be complaining against the water company, but attempting to determine whether or not Mountain Sewer corporate funds ended up in, in that company.

MR. SMITH: Yeah, I think, I think that's a legitimate inquiry. They don't know that because they haven't come to look at our records. Now, again, they love to complain and love to come here and make a show before the Commission, but when it comes to actually doing something that would actually --

THE COURT: Well.

MR. SMITH: -- get facts. They, they've known since July 2nd, for over two weeks, come look at the records. We've invited them to do that. They

haven't taken us up on that invitation. As of even
right now.

MS. ZINI: Your Honor, may I reply?
THE COURT: Sure.

MS. ZINI: Thank you. First of all,
Mr. Bryner left -- the notice to the Court for him to
withdraw was 30 days after receipt by the Court and by
the lawyers of our initial data request. So there
were 30 days there. I don't propose to say what
happened, but he did have it for 30 days.

Our initial complaint against Mountain Sewer was filed earlier in 2011. Our supplement, that did go to everyone, was filed on May the 26th of 2011.

Noting all of the billing irregularities, the concerns, having the exhibits, et cetera, that, that I had referenced before. And that was May the 26th of 2011. So I'm surprised that Counsel isn't aware that that's there.

As I said before, on the request that they did extend to us for Mountain Sewer records they said in there that really they had no records prior to the current Mr. Bowden taking over, and they had no way of getting those from Mr. Catanzaro. They couldn't force him to provide those records.

So we're trying to determine, going through

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    what they've given us and other information that we
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    have been given through the DPU on data requests that
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    we've been allowed to have copies of, what we really
    need and what would be beneficial to us from Mountain
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 5
     Sewer's side before we go back to Counsel and waste
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     their time and ours trying to find information that
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     they, themselves, have told us isn't there.
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              So we're trying to find answers to some of
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     that on the Mountain Sewer side through other avenues
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    before we take up their, their offer of, you know,
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     letting us see records that don't exist. That does
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    not answer the questions on our data request on the
     Lakeview Water side, as we'd already talked about.
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              THE COURT: I think what Mr. Smith's saying
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     is that you're -- at least what I understand him to
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     say is that you are welcome to examine whatever
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     records exist regarding the Lakeview Water --
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              MS. ZINI:
                         No.
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              MR. ZINI:
                         No, it's Mountain Sewer.
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              THE COURT: -- Company.
                                       Is that --
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              MS. ZINI:
                         No. It's Mountain Sewer, sir.
22
    No.
              THE COURT: Okay.
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                          I'm happy to let them -- I'm
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              MR. SMITH:
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             I'm happy to let them look at anything at this
     sorry.
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point. Because I think we're just wasting time -- again, I -- and I know the -- I know, Mr. Clark, you didn't go through the last proceeding, but let me, let me give you a little background of what happened with the Lakeview Water proceeding, at least from my perspective.

From my perspective we had three different hearings. The Complainants, including the Zinis, and the Cumberlands, and the others, never brought any kind of substantive information to the table to complain. We just, we just did a lot of foot shuffling that cost massive ex -- you know, after the hearings were all over we spent a lot of money for nothing.

I'm happy to let them look. I would hope they would bring something substantive to the table because I think that would make my -- at least feel my existence here is somehow justified. So I'll -- at this point I'll let them look at any records they want to look at from either company.

But I -- what I'm, what I'm afraid of it'll be just like last time and we'll just do a lot of -- go through lots of motions with no progress.

MR. ZINI: May I add something?

MR. SMITH: My --

1 MR. ZINI: I'm sorry. May I add something? THE COURT: Just, just --2 3 MR. ZINI: Go ahead. 4 THE COURT: Let me just state my sense is the 5 Zinis would not characterize their participation as 6 you have. And you're free to respond in any way you 7 like, but I, I don't consider Mr. Smith's comments to 8 be germane to the issues that we have before us. MR. ZINI: Okay. 9 10 THE COURT: And I -- to move to the substance 11 of those issues, I would say that I just want to 12 understand from you that it's workable for you to 13 examine the records that he is offering today. Is 14 that a workable --15 MR. ZINI: Yes. 16 THE COURT: -- solution for you? 17 MR. ZINI: That's what we were asking for. Ι 18 might add, as you can well imagine, we have been 19 receiving, as the ad hoc committee and part of the 20 ad hoc committee, input from the customers of both 21 Lakeview Water and Mountain Sewer regarding some of 22 these issues. 23 And we have some information, additional 24 information beyond what we have in our exhibits. And 25 we want to confirm or debunk this information.

Because we're talking from the customer's point of view, this is their records of what they paid or what they didn't pay. And we're just trying to confirm that.

And we feel that since there's an absence that's been stated and restated on Mountain Sewer records, we feel that Lakeview Water records -- and you can use calculations on Lakeview Water records. You can say, If these customers paid "X" amount of dollars, and we know that they paid this amount to Lakeview Water, then the balance of that money had to go to Mountain Sewer.

Because almost every -- in every example that we've been able to find, these, these connection fees were collected together. They were not done separately. And they were handled by one person.

As far as our understanding from Mountain Sewer itself, that the clerk that handled the monthly billing and so forth did not handle the connection fees. This was handled by the previous owner. All the connection fees and recording.

So we're just trying to get to what the truth of the matter is on where -- and, and also we have in our examples and we've had other contacts from people that had waivers granted, as we mentioned earlier, on

the fees. Where they paid no connection fees.

So we're trying to establish where that happened, what the scope is, and what's the financial impact to both companies. That's really what our goal is.

THE COURT: And I understand that. And you have, you have access now to the, to the records of the water company. And I, I'm confident and I expect that Mr. Smith will honor the representation he's made today here.

So I think the -- what remains for us to address is what, if any, schedule impacts the delay in receiving the information would cause.

MR. ZINI: Judge, can I just add one thing to it? And I meant to say so and I left it out. In previous record access we get a overall sheet that says, This is the yearly report of totals amount. What we feel is essential here is that each lot and their connection fees be delineated out.

In other words, I know what our lot number was, and the fees should be associated with that.

Because they have to know that information in order to file a rate case or to continue to operate the business.

They have to know which customers paid the

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    connection fees, which customers have not paid the
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    connection fees, and so forth. Rather than just a
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    blanket overall thing, and many thousands of dollars,
     and this is what was paid. So we would like that
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 5
    order to include individual records --
              MR. SMITH:
                          T --
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 7
              MR. ZINI: -- by lot.
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              THE COURT: Well, they're, they're going to
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     allow you to examine all of the corporate records, as
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     I understand it.
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              MR. ZINI: Okay.
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              THE COURT: If those records don't exist, the
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    Company doesn't have to create them for you.
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              MR. ZINI: No. that's true.
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              THE COURT: But if they exist, then you,
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    you'll be entitled to examine them.
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              Correct, Mr. Smith?
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              MR. SMITH: Yeah, I'm -- that's exactly --
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     thank you. You said exactly what I was gonna say.
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    We'll let them look at everything we have. I think
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     they'll be disappointed, because they think there
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     should be records that we don't have.
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              And no, you don't need to have every record
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     in the world to file a rate case. You just need to
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    have the information necessary to file a rate case
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1 from the test period. 2 As I pointed out many, many times, the 3 Company was run on a shoestring. I know I'm being very repetitive here, and I apologize for that. And a 4 5 lot of what they think should have been created as 6 records just don't exist. But we will let them see 7 everything we have. THE COURT: And just so I'm clear, "we" means 8 9 the corporation, not, not the law firm? 10 MR. SMITH: No. I don't even have them in my 11 office. We, we've gone up and -- Mr. -- reason 12 Mr. Long's here as a law clerk is because he's also --13 he also is a CPA and understands these things a lot 14 better than I do. 15 He's been the one -- I can let him speak --16 he's seen the records. And he knows -- but yeah, 17 we'll make everything the corporation has. It's -- if 18 they were to come see what's in my office they 19 wouldn't even see anything because there's hardly 20 anything there. 21 THE COURT: Okay. So I'm satisfied that 22 we're at the -- we've resolved this issue of access. There's admitted delay in the information being 23 24 provided. 25 And the other -- and another important

consideration is the Commission's statutory obligation to reach a deter -- a decision in this matter within 240 days. So to some degree we have several different things influencing the, the response that should be made to this situation of you receiving the information significantly after you should have.

I think it is important to note that there's still about a month, slightly less than that, before your direct testimony is due. And I have that date as August the 16th. Is -- and I know you've requested some delays in your motion.

Having heard what you've, what you have heard today, and understanding the time frames that we're operating within, do you have a proposal? Let's -- we'll be off the record for a minute.

(A discussion was held off the record.)

THE COURT: The Motion to Compel and Order to Show Cause will be resolved in the following way: The date for filing of direct testimony by parties other than the Applicant is now August 23, 2012, as opposed to August 16, 2012, which was previously published in a Commission order dated May 14, 2012. So again, direct testimony due on August 23rd.

And the corporate records of Lakeview Water Company in their entirety will be available to -- for

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     inspection and copying as designated by the Intervenor
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    participants in the inspection.
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              And that inspection will occur on a date
4
    certain that will be mutually agreed upon by the
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    Intervenors -- specifically the Zinis and other
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    Intervenors that may desire to participate -- as well
 7
    as Mr. Long, who represents -- or is a law clerk with
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    the firm representing Mountain Sewer. And the
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    arrangements will be made with Mr. Long directly for
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    the date of the inspection.
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              And a separate date of inspection will be
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    available for the Division, and that arrangement also
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    will be made directly with Mr. Long.
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              Is there anything else that needs to come
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    before the Commission at this time?
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              MR. SMITH: Not that I'm aware. Thank you
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    Mr. Clark.
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              THE COURT: Thank you.
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              MS. ZINI:
                         Thank you.
              THE COURT: We're off the record.
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            (The hearing was concluded at 9:50 a.m.)
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1	CERTIFICATE
2	STATE OF UTAH)
3) ss. COUNTY OF SALT LAKE)
4	COUNTY OF SALT LAKE)
5	This is to certify that the foregoing proceedings were taken before me, KELLY L. WILBURN, a Certified
6	Shorthand Reporter and Registered Professional
7	Reporter in and for the State of Utah.
8	That the proceedings were reported by me in stenotype and thereafter caused by me to be
9	transcribed into typewriting. And that a full, true, and correct transcription of said proceedings so taken and transcribed is set forth in the foregoing pages,
10	numbered 1 through 24, inclusive.
11	I further certify that I am not of kin or
12	otherwise associated with any of the parties to said cause of action, and that I am not interested in the event thereof.
13	
14	SIGNED ON THIS 30th DAY OF July , 2012 .
15	Volly L Wilhurn CSP PDP
16	Kelly L. Wilburn, CSR, RPR Utah CSR No. 109582-7801
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1		absence [1] - 19:5	24:12	clear [2] - 14:8, 22:8	23:1
2016, 2222 2016, 2222 2016, 2222 2016, 2222 2016, 2222 2016, 2222 2016, 2223 2016, 2223 2016, 2223 2016, 2		access [3] - 20:7,	avenues [1] - 16:9	clerk [4] - 3:24,	contacts [1] - 19:24
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18-18, 20-14 additional (n) - 18-23 address [a] - 4:16, 9.3, 9.21, 20-12 14 (n) - 23-22 address [a] - 4:16, 9.3, 9.21, 20-12 3pg en] - 12-25 age (n) - 12-15			R		
1-097-02 - 4-21	11-097-01 [3] - 3:5,	• • • • • • • • • • • • • • • • • • • •	В		, ,
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11-097-03 - 4-21	11-097-02 [1] - 4:21		background [1] -		,
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	14 [1] - 23:22	9:3, 9:21, 20:12		7:17	
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