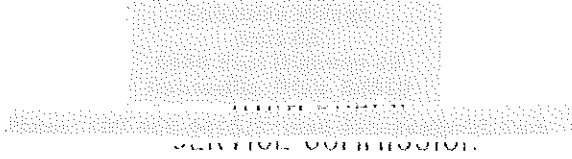


DAVID and TRACI HAYES



2012 APR 18 P 3: 34

Date: 24 April 2012

Utah Public Service Commission **RECEIVED**
Heber M. Wells Building
160 East 300 South
Salt Lake City, UT 84114

Via Fax: 801-530-6796

Docket No. 11-097-03

To Whom It May Concern:

My wife and I wish to communicate our concern in regard to the proposed excessive increases in rates and other fees, including Special Assessment's, that have been submitted to your organization by Mountain Sewer.

While we understand the past owner/manager was incompetent and unable to accurately understand and charge the rates needed to ensure a viable utility, it certainly seems that the new Owner is seeking to take advantage of the situation and make himself whole at the cost to the customers for his own failure to do proper and prudent due diligence in his purchase of Mountain Sewer.

I am confident that each of the 127 existing customers of Mountain Sewer understands that the existing \$22.00/unit/month rate has to be adjusted. However, the new rate increasing each customers costs by 159.4% is outrageous and also reflects what seems to be the new Owners intent to both take advantage of the situation of a regulated utility and also pay off some of the old owners debits that should not be a part of the "going forward" aspect of this situation.

The Special Assessment at \$1,300.00 per customer is both unreasonable and also a reflection of the new owner's intent to pay off old bills that existed prior to his purchase that should be the responsibility of the prior owner. We as customers where paying the agreed to rates and should not be required to cover for his (new owner) failure to perform his due diligence that any reasonable business person should have done. The new owner should not be rewarded for not doing his due diligence in this purchase at the expense of the customers of Mountain Sewer. The requirement of a payment of the Special Assessment of \$1,300.00 in this

time of falling values in real estate and other business challenges is a true hardship that should not be placed on the customers who have been paying as required for many years and is, again, a reflection of the failure of the new owner to do his proper due diligence.

We also are concerned about the potential conflict of interest that the old and new owner's attorney (same person) seems to have given the involvement with both old and new owner and other actions seemingly not at arms length. While this aspect should be looked at separately, it does color the impartiality of the proceedings that we all now have in found in front of us in regard to the rates and fees of Mountain Sewer.

On behalf of my wife and I and the other LakeSide Village owners, we respectively request a in-depth review of both the values requested by the new owner of Mountain Sewer and the odd mix of old bills and new work that color the financial situation of Mountain Sewer.

David Hayes

A handwritten signature in black ink, appearing to read "David Hayes", written over the printed name.