

Marsha Smith

UTAH PUBLIC
SERVICE COMMISSION

May 7, 2012

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Re: Mountain Sewer

Docket #11-097-03

Ladies and Gentlemen:

I have been a resident of The Summit at Ski Lake for two years and thereby a customer of Mountain Sewer for those two years. A few months after residing here the dumping of raw sewage in our neighborhood came to my attention, as I am the secretary/treasurer of the HOA. Our concerns were dismissed and then delayed by both the previous developer and Weber County. We were made to feel as though we had no say in the day-to-day operations of the sewer company. This same disrespect has occurred for over a year with Weber County. Since the dumping many infractions were discovered and a formal complaint was filed with the Utah Public Service Commission in which I am one of the complainants.

Mr. Ray Bowden obtained a "mess" but has done an excellent job of listening to the customers and taking action on our concerns. He did not treat any of us with disrespect as the previous owner and Weber County did. Mr. Bowden is a businessman that acquired land, a water company and a sewer company. I cannot speak for him but I can only imagine that he has regrets of not doing due diligence. We have had several meetings to discuss the issues and basically everything except the financial issues have been resolved. I believe the complainants at our last meeting with the PSC confirmed this.

I would like the PSC to carefully review the attorney bills assuring that we the customers only pay for fees accrued from the rate case. I would also like the PSC and/or Weber County to be responsible for ALL accounting fees to answer the many financial issues that have not been resolved to date. Weber County failed to protect the taxpayers and should be held accountable in some way. We would not be wasting money and time right now if the governing politic Weber County had demanded the previous owner to produce financial statements on a yearly basis. Furthermore, I hate to think about the pollution that could have happened to a very important water source because of the governing politic not doing their job.

I thank-you for your time and consideration of our complaint.

Sincerely

Marsha Smith