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A P P E A R A N C E S

ADMINISTRATIVE LAW JUDGE: MELANIE A. REIF

FOR DIVISION OF PUBLIC UTILITIES:

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J. CRAIG SMITH, ESQ.,  
SMITH HARTVIGSEN  
175 South Main Street, Suite 300  
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<p style="text-align: center;">BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH</p> <p style="text-align: center;">* * *</p> <p>In the Matter of the Application of Hi-Country Estates Homeowners Association     Docket No. 13-2195-02 for Approval of Its Proposed Water Rate Schedules and Water Service Regulations</p> <hr/> <p style="text-align: center;">TESTIMONY AND COMMENTS FROM THE PUBLIC</p> <hr/> <p>TAKEN AT:     Public Service Commission                   Hearing Room 451                   160 East 300 South                   Salt Lake City, Utah</p> <p>DATE:            Wednesday, March 5, 2014 TIME:            12:03 p.m. REPORTED BY:     Scott M. Knight, RPR</p> <p style="text-align: right;">Page 1</p>	<p style="text-align: center;">I N D E X</p> <table style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 5%;"></th> <th style="width: 85%;"></th> <th style="width: 10%; text-align: right;">Page</th> </tr> </thead> <tbody> <tr><td>1</td><td></td><td></td></tr> <tr><td>2</td><td></td><td></td></tr> <tr><td>3</td><td></td><td></td></tr> <tr><td>4</td><td>UNSWORN COMMENTS OF NOEL WILLIAMS</td><td style="text-align: right;">7</td></tr> <tr><td>5</td><td>UNSWORN COMMENTS OF RANDY CRANE</td><td style="text-align: right;">27</td></tr> <tr><td>6</td><td>SWORN TESTIMONY OF ROBERT HART</td><td style="text-align: right;">39</td></tr> <tr><td>7</td><td>EXAMINATION BY MS. SCHMID</td><td style="text-align: right;">45</td></tr> <tr><td>8</td><td>EXAMINATION BY THE HEARING OFFICER</td><td style="text-align: right;">49</td></tr> <tr><td>9</td><td>UNSWORN COMMENTS OF WILLIAM BIKSACKY</td><td style="text-align: right;">53</td></tr> <tr><td>10</td><td>SWORN TESTIMONY OF WERNER UHLIG</td><td style="text-align: right;">55</td></tr> <tr><td>11</td><td>EXAMINATION BY THE HEARING OFFICER</td><td style="text-align: right;">60</td></tr> <tr><td>12</td><td>SWORN TESTIMONY OF WILLIAM COON</td><td style="text-align: right;">62</td></tr> <tr><td>13</td><td></td><td></td></tr> <tr><td>14</td><td style="text-align: center;">* * *</td><td></td></tr> <tr><td>15</td><td></td><td></td></tr> <tr><td>16</td><td style="text-align: center;">E X H I B I T S</td><td></td></tr> <tr><td>17</td><td style="text-align: center;">No.                    Description                    Page</td><td></td></tr> <tr><td>18</td><td>DDW1 Letter from Kenneth Bousfield to Randy Crane, August 20, 2008</td><td style="text-align: right;">43</td></tr> <tr><td>19</td><td>DDW2 Letter from Kenneth Bousfield to Bradley Barlocker, February 8, 2011</td><td style="text-align: right;">44</td></tr> <tr><td>20</td><td></td><td></td></tr> <tr><td>21</td><td></td><td></td></tr> <tr><td>22</td><td></td><td></td></tr> <tr><td>23</td><td></td><td></td></tr> <tr><td>24</td><td></td><td></td></tr> <tr><td>25</td><td></td><td></td></tr> </tbody> </table> <p style="text-align: right;">Page 3</p>			Page	1			2			3			4	UNSWORN COMMENTS OF NOEL WILLIAMS	7	5	UNSWORN COMMENTS OF RANDY CRANE	27	6	SWORN TESTIMONY OF ROBERT HART	39	7	EXAMINATION BY MS. SCHMID	45	8	EXAMINATION BY THE HEARING OFFICER	49	9	UNSWORN COMMENTS OF WILLIAM BIKSACKY	53	10	SWORN TESTIMONY OF WERNER UHLIG	55	11	EXAMINATION BY THE HEARING OFFICER	60	12	SWORN TESTIMONY OF WILLIAM COON	62	13			14	* * *		15			16	E X H I B I T S		17	No.                    Description                    Page		18	DDW1 Letter from Kenneth Bousfield to Randy Crane, August 20, 2008	43	19	DDW2 Letter from Kenneth Bousfield to Bradley Barlocker, February 8, 2011	44	20			21			22			23			24			25		
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<p>1                    A P P E A R A N C E S</p> <p>2     ADMINISTRATIVE LAW JUDGE: MELANIE A. REIF</p> <p>3     FOR DIVISION OF PUBLIC UTILITIES:</p> <p>4     PATRICIA E. SCHMID, ESQ.,</p> <p>5     ASSISTANT ATTORNEY GENERAL</p> <p>6     160 East 300 South, Fifth Floor</p> <p>7     Salt Lake City, Utah 84114</p> <p>8     FOR INTERVENOR RODNEY DANSIE:</p> <p>9     JOHN S. FLITTON, ESQ.,</p> <p>10    FLITTON &amp; SWENSEN</p> <p>11    1840 Sun Peak Drive, Suite B102</p> <p>12    Park City, Utah 84098</p> <p>13    FOR HI-COUNTRY ESTATES HOMEOWNERS ASSOCIATION</p> <p>14    J. CRAIG SMITH, ESQ.,</p> <p>15    SMITH HARTVIGSEN</p> <p>16    175 South Main Street, Suite 300</p> <p>17    Salt Lake City, Utah 84111</p> <p>18                    * * *</p> <p>19</p> <p>20</p> <p>21</p> <p>22</p> <p>23</p> <p>24</p> <p>25</p> <p style="text-align: right;">Page 2</p>	<p>1     PROCEEDINGS</p> <p>2     THE HEARING OFFICER: Good afternoon, everyone.</p> <p>3     My name is Melanie Reif, and I'm the administrative law</p> <p>4     judge for the Utah Public Service Commission. Today is the</p> <p>5     public witness portion of the Docket 13-2195-02. This</p> <p>6     matter is entitled "In the Matter of the Application of</p> <p>7     Hi-Country Estates Homeowners Association for Approval of</p> <p>8     Its Proposed Water Rate Schedules and Water Service</p> <p>9     Regulation."</p> <p>10    This is the date and time scheduled for the public</p> <p>11    witness portion of the hearing related to this matter. And</p> <p>12    just to start with, I want to let you know that the</p> <p>13    Commission has received just in the last couple of days</p> <p>14    several filings and/or e-mails from customers. I wish to</p> <p>15    make you aware of that if you are not already. Those will</p> <p>16    be posted to the docket, so if you wish to review those, you</p> <p>17    may do so. And anyone who is here who wishes to note that</p> <p>18    they've already filed such comments is welcome to do so as</p> <p>19    well.</p> <p>20    And--and what we'll do today is, we will take</p> <p>21    public comment, as previously noted. And we ask that you</p> <p>22    either indicate that you are giving comments, or if you wish</p> <p>23    to give them under oath, you may do so. And if you choose</p> <p>24    to do that, you would be giving the parties, as well as the</p> <p>25    Commission, the opportunity to question and/or cross-examine</p> <p style="text-align: right;">Page 4</p>																																																																														

1 (Pages 1 to 4)

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1 you if--if there is some clarification that's needed. So  
 2 it's your choice as to how you do testify or provide your  
 3 comment.  
 4 And so can I see a show of hands of who plans to  
 5 give comment today?  
 6 Okay. I also wanted to mention that in the event  
 7 that any of you have already filed something in this matter,  
 8 the Commission would like you to not be repetitive, if at  
 9 all possible. If you would prefer, if you have filed  
 10 something, to read what you--what you've submitted, that's  
 11 perfectly acceptable. And--so we want you to know that you  
 12 are heard and the Commission is taking all of this under  
 13 consideration in this docket, so please feel free to  
 14 comment. And you can make the decision as to whether you  
 15 want to do it under oath or not, so . . .  
 16 Let's start with the first person. And given the  
 17 fact that you're not sitting at a microphone, it might be  
 18 easier for you, if you feel comfortable, you can either sit  
 19 at the table. Would that--that would be great.  
 20 MS. SCHMID: Judge Reif, would it be helpful to  
 21 explain to the people in the room what the difference is  
 22 between sworn and unsworn testimony for Commission purposes?  
 23 THE HEARING OFFICER: Certainly. And thank you  
 24 very much, Ms. Schmid.  
 25 As I indicated, you--you have the option to either

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1 MR. FLITTON: John Flitton on behalf of the Dansie  
 2 family.  
 3 THE HEARING OFFICER: Thank you.  
 4 MR. COON: William Coon on behalf of myself.  
 5 THE HEARING OFFICER: Thank you.  
 6 And welcome to all of you who are here and haven't  
 7 yet addressed the Commission. We have an open microphone at  
 8 the table next to Mr. Smith and also next to Ms. Schmid.  
 9 Please feel free to use either one of those locations. If  
 10 you would kindly make sure that the microphone is right up  
 11 to you. Don't be afraid of it. And make sure that it's on.  
 12 You'll see there's a button that says "Push." And if you  
 13 would push that, and the light will turn green, and that  
 14 will indicate that it's on.  
 15 So I see that we have our--our first individual  
 16 who would like to provide comment. Sir, could you identify  
 17 yourself, please.  
 18 UNSWORN COMMENTS OF NOEL WILLIAMS  
 19 MR. WILLIAMS: Is this on? Is it on now? Okay.  
 20 My name is Noel Williams.  
 21 THE HEARING OFFICER: Okay. And if you don't  
 22 mind, sir, would you bring that up just a little bit closer  
 23 to--actually, just pull it towards you a little bit more.  
 24 MR. WILLIAMS: Okay.  
 25 THE HEARING OFFICER: Okay.

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1 testify unsworn or sworn. The Commission will give the  
 2 weight of the testimony that it's due. And so that being  
 3 said, if you do decide to swear--or if you decide to provide  
 4 sworn testimony, you will be subject to what we refer to as  
 5 cross-examination or questioning by the parties and/or the  
 6 Commission. If you decide to just give comment, you--you  
 7 would not be subject to that same questioning.  
 8 And again, the Commission will give the weight of  
 9 the testimony the weight that it's due, depending on how you  
 10 testify. So sworn testimony is typically given more weight  
 11 because you're under oath and you're giving the testimony  
 12 under the sworn premise that you are giving the information  
 13 truthfully. Okay?  
 14 So before we do that, I do note for the record  
 15 that the parties are present. I do wish to have them make  
 16 their appearances on the record.  
 17 And, Mr. Smith, if you would kindly begin.  
 18 MR. SMITH: Thank you. My name's Craig Smith.  
 19 I'm here on behalf of the applicant, Hi-Country Homeowners  
 20 Association.  
 21 THE HEARING OFFICER: Thank you, Mr. Smith.  
 22 Ms. Schmid.  
 23 MS. SCHMID: Patricia E. Schmid with the Attorney  
 24 General's Office on behalf of the Division of Public  
 25 Utilities.

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1 MR. WILLIAMS: Is that better?  
 2 THE HEARING OFFICER: Yes, sir.  
 3 I'm sorry. Would you repeat your name again.  
 4 MR. WILLIAMS: My name is Noel Williams. First  
 5 name, N-o-e-l. I am a homeowner, reside at Lot 98.  
 6 THE HEARING OFFICER: Okay. Mr. Williams, do you  
 7 wish to give sworn or unsworn comment today?  
 8 MR. WILLIAMS: I don't think it matters. I'm not  
 9 intending to say anything that's not truthful, but I'm only  
 10 speaking on behalf of my own experience.  
 11 THE HEARING OFFICER: Okay. You have the choice,  
 12 sir. It's up to you.  
 13 MR. WILLIAMS: I don't see a need to be sworn.  
 14 THE HEARING OFFICER: Okay. Then you may proceed.  
 15 MR. WILLIAMS: Okay. Well, I wanted to comment on  
 16 a couple of things, basically four items. But first, I  
 17 wanted to say that I did make a comment initially right  
 18 after the filing of our rate case. I am the president of  
 19 the homeowners association board of directors, but I am not  
 20 speaking on behalf of the board. I'm only speaking on  
 21 behalf of myself as a homeowner and a ratepayer, water  
 22 customer.  
 23 First thing I wanted to say was that I made a  
 24 written--my wife and I made a written comment regarding the  
 25 rate structure, and--and I wanted to say that the structure

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