



PublicService Commission &lt;psc@utah.gov&gt;

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**Fwd: Mediation request for Eagles Landing Formal Complaint**

1 message

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**Mary Gavril** <gavila1@cut.net>  
To: PSC@utah.gov

Mon, Nov 18, 2013 at 7:10 AM

In the matter of Docket 13-2477-02, notice of Filing of Motion for Order Allowing Mediation, we, the residents of Eagles Landing, have taken a vote in the matter and have concluded that we DO NOT wish to mediate with Mr. Olsen. Some resident comments are listed below. We will await the hearing date granted by the Public Service Commission.

With Regards,

Eagles Landing Residents

We do not want to mediate ..... we are anxious to accomplish a final settlement.

Gene and Betty Allen

We believe that mediation with Dave Olsen would only be a waste of time. The only reason he is now interested in mediation is because he has exhausted all of his credible attempts to bully and illegally extort funds from us. He has absolutely no concern for our well being as individuals or persons. He made that fact quite clear when he refused to answer our: "informal complaint" for services last year following the fire. The "folks on the hill" were forced to rent a generator to provide services guaranteed from his company. These services not only provide culinary water distribution but also fire protection to our hill. In the middle of spectacular fire threats, he refused to provide water to the only available source for the protection of our properties. This was not a mere inconvenience, but may have resulted in catastrophic damages that we may have never recovered from. We merely asked to be reimbursed for a service that he is contracted to provide, and he IGNORED US.

Now he comes forward and levies a bill at us and demands an exorbitant amount of monies from us, "payable in full within 10 days".

From: Bryan & Teresa Young

We do not wish to enter in to mediation with Dave Olsen ( Eagles Landing Water Company ). I feel that the \$4,100 bill is unjustified. I also feel that Dave Olsen ( Eagles Landing Water Company ) owes us a refund for the 21 months that we have been billed, at Dave Olsen's inflated rate. I feel that if we were to enter into mediation with Dave Olsen, these issues would not be resolved and the entire dilemma would be drug out longer, resulting

in continued financial hardship for my family, as we are trying to sell our home and this issue must be disclosed to potential buyers.

Thank you,

Dustin and Brenda Bates

Ron and I say no to mediation since the motion seems to be addressing informal issues and not mentioning the formal (\$4K) issue.

Ron and Diane Workman

When I got the bill for the Meter set and hookup fees I called Mr. Olson and he told me if we didn't pay the fee he would be forced to shut down the water company and everyone up here would have to buy their own water rights and drill their own wells and I believe he told dusty bates the same thing. This type of threat is call extortion and is illegal. I personally have no problem with going to a mediator, I think sometimes things get resolved better through Mediation. Also, in the letter I received from Craig Smith there is no mention of the \$4100 charges in meter set and turn on fees, that is the big issue here.

Bill and Bonnie Richins

We feel that mediation works only when BOTH parties come to the table in an honest effort to resolve the issue. The lack of response to the informal, threats to shut off the water, illegal \$4100 bills, and non-factual information given to the various residents lead us to believe that we are well past any mediation efforts with Mr. Olsen. We need the truth and someone that can police his actions. We vote for the formal hearing.

John and Mary Gavila

No, I don't think we want to mediate.

Gary and Pam Monson

No, we do not wish to mediate with Dave Olsen. From what we have seen; he does not deal honestly with his dealings. Therefore, we feel it would be a waste of our time to mediate.

He obviously does not care about us as residents or the hardship he has tried imposing upon each of us. (\$4,100 - due upon receipt). We as residents of the Eagle's Landing subdivision need a water company that will be fair, honest & certified to do their job, so that we may have clean safe drinking water & water for our everyday needs. Dave Olsen has not shown that he can be trusted.

Chris & Sheri Paulos