

will be published on the Commission's website.)

UTAH PUBLIC SERVICE COMMISSION

FORMAL COMPLAINT FORM  
PUBLIC SERVICE COMMISSION  
Heber M. Wells State Office Building  
160 East 300 South, Fourth Floor  
P.O. Box 45585  
Salt Lake City, Utah 84114

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1. Name of Complainant: Daniel Beck

Address: 6364 Quail Lane

Telephone No.: 801-201-9076

*If represented by counsel, list:*

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone No.: \_\_\_\_\_

2. The utility being complained against is: Lakeview Water Copr

3. What did the utility do which you (the Complainant) think is illegal, unjust, or improper? Include exact dates, times, locations and persons involved, as closely as you can.

On Sept 26th 2013 a letter was written to Lakeview Water explaining how I believe a mistake was made on my water reading, Lakeview water is claiming that in August of 2013 I doubled the use of my water compared to previous months. The letter that was written explaining how this was not possible, tests were conducted proving this point. This same problem happened in 2012 and Lakeview water admitted to wrong readings.


4. Why do you (the Complainant) think these activities are illegal, unjust or improper? \_\_\_\_\_

I believe the meter was either read wrong or a neighbors meter was read in lieu of mine. Lakeview Water as a utility company has threatened to turn my water off which is also against the rules we are governed by. They refuse to try and resolve the issue.

5. What relief does the Complainant request? I request that for the month of August my water bill

be a flat fee of \$35.00, Lakeview Water has refused to discuss or work the issues out and have used threats as a means of trying to get me to pay. I request the I be credited \$335.93

I recieved one call from Mr Spencer King of which I was told that there was not a problem, that is the extent of the communication with Lakeview Water.

6. Signature of Complainant 

Date: 12/23/2013