



Jennie Jonsson <jjonsson@utah.gov>

Tosha Steed

1 message

Tosha Steed <[REDACTED]>

Thu, Jul 27, 2017 at 6:28 PM

To: jjonsson@utah.gov

I have a concussion but I'm here! I received the letter from Rachel Sykes. I tell you this because I'm not sure what account this email will come from. This is one of my personal emails. I don't want it given to the masses, please. YOU can contact me at [REDACTED]. For the purposes of saving everyone's time, Olsens water was on between 11 and 12 today. The attachment is a copy of the text from my emergency water man confirming this just a few moments ago. She attempted to contact me through the HOA at about 1 pm today. She gave me her name, I received a letter this morning from the attorney...and told her I couldn't speak to her. Tanya screams and yells about the mail etc. I told her goodbye and hung up the phone. I stayed until 4 o'clock today. He never called.

SDCW DOES have a 24 hr contact number. And he hasn't received a single call on our behalf today. Not to mention, the emergency number has been the same since the inception of SDCW. We have TWO people in place for emergency. She has their cell phones. Maybe Tanya could give you her cell phone records or we could subpoena them? Tanya has called numerous times in the past. Why didn't she provide it to you? Be advised, she attempted to use the company for a forcible eviction of a senior citizen. That's why she didn't want to pay. Then she didn't want to pay her reconnect fee....it's constant with her. Only today, we received a contractual agreement from her attorney along with payment. Hence why we turned it back on. That was the whole problem. She was sent the new contract on 5/17/17. Priority mail says it was received by the Olsens 5/18 about 3 pm. It was certainly HER choice not to sign and send it in.

Tanya is on her way to a libel and harassment suit. We shall see how it pans out. If there's anything further it will be addressed tomorrow. I've missed my concussion treatment this week over this barrage of lies. The water is flowing and the check hasn't even been cashed.

Please confirm you've received this email. Thank you. Tosha Steed

Sent from my iPhone

The turn on you asked for is complete. No flow through the meter and vertical flow through front hose bit! Buddy says it tastes just fine! Be talking to you soon.

IMG_4354.PNG
224K

Thank you

The turn on you asked for is complete. No flow through the meter and verified flow through front hose bib(Buddy says it tastes just fine!). Be talking to you soon. 😎

Thank you



Jennie Jonsson <jjonsson@utah.gov>

Fwd: Request for assistance

Tosha Steed [REDACTED] >

Thu, Jul 27, 2017 at 7:04 PM

Reply-To: Tosha Steed [REDACTED]

To: jjonsson@utah.gov

For the purposes of saving time, the water has been on since about 11:30 am today. Tanya attempted to contact me through the HOA today. I received a letter this very morning from her attorney. She knows I can't speak with her. I told her the same about 1 pm when she called. Up until 4 pm, never heard from Monahan. This morning we finally received an operational agreement from her attorney that she's been sitting on for 2 months. It was certainly HER choice not to sign and send it in. (You can confirm this by way of the info provided to you with the receipt dating 5/17/17. Package hit the Olsens doorstep on 5/18/17 about 3 pm.) We also finally received payment today. We haven't even had the chance to drive 30 miles to deposit this check; and we turned the water on anyway.

SDCW has 2 emergency operators that Tanya has contacted numerous times in the past. She doesn't call the emergency number provided, she calls them direct on their cell phones.(why didn't she give you those numbers? Maybe we should subpoena her phone records?) The company has waited for payment for months from Olsen. All of a sudden she feels like paying and there's an emergency? Well, this same emergency has already been through the Division of Public Utilities, the BBB, the Sheriffs Dept and her attorney for the last few months. This complaint arises as retaliation. She attempted to use this company for the forcible eviction of a senior citizen. We have numerous messages from Tanya requesting we turn the water off because she had a really bad leak. In truth, she probably didn't want to have to pay to file the court fees so she attempts to use the company to evict. Needless to say that would have left us open for all kinds of grief (like this amongst other things). Review the materials provided....it's all right there.

My mother and I were forced to miss concussion treatment this week over this barrage of lies. This can NOT continue. I am out of the office. If there is anything further, let me know. Good evening.