



PublicService Commission <psc@utah.gov>

Docket 17-2372-01

1 message

Tosha Steed <msqueentosha3@yahoo.com>
 Reply-To: Tosha Steed <msqueentosha3@yahoo.com>
 To: psc@utah.gov
 Cc: Jeff Schnars <jeffschnars@yahoo.com>

Tue, Aug 1, 2017 at 11:42 AM

Please show this as additional evidence on behalf of SDCW. This is what we saw when WE ran the tracking number. The important thing to notice is the "updated delivery date". What would there be to update if the letter went where it was supposed to go on 5/9/17? We didn't receive it until the date I signed for it. It doesn't make sense that someone would send out a demand for contracts and payment only to not check the mail you've requested. SDCW has no time for playing games.

We also noticed in Olsen's last email to Maria at the Division of Public Utilities, she stated she didn't want this to happen to someone else. We have NEVER had a customer come close to this sort of behavior, only her. She seems to be taking things personally. She refers to "Mrs. Tosh". States Mrs. Tosh pulled this stunt with her years ago. This just goes to show Mrs. Olsen lack of awareness. No one calls Tosha Mrs. Tosh, nor has she ever been known by that name. More importantly, Tosha only had access to the books from Feb. 2015 until April 2016. Then Gomezcorp did the bookkeeping from April 2016 until their last billing for the company in May 2017. What that means is: a prior problem for her with Mrs. Tosh could not have existed before the dates mentioned. Anything provided to PSC and other entities was merely pulled from the existing files created by the bookkeeper prior to Tosha overseeing the responsibility of them.

With regard to Olsen's police report stating Tosha was extorting money from her on behalf of the company. If in the realm of imagination this were true...wouldn't it make sense that we would have left her on the meager \$40 amount (knowing that non-payment is chronic on this account) per month, then cut her off every time with late fees and \$100 re-connection fees? (That's \$150 per month!) It would appear that when Mrs. Olsen filed her false police report, she didn't really think those false statements through before she made them.

With regard to the payments she has provided you with from the last year...Olsen's were billed quarterly. Every check they issued to you was late. Monies are due by the 20th or they are late. But when a quarterly pay is late, they're 3 months late. We hope this brings some clarity to the PSC with regard to this matter. Good day.

--- On Tue, 8/1/17, Tosha Steed <msqueentosha3@icloud.com> wrote:

> From: Tosha Steed <msqueentosha3@icloud.com>
 > Subject: Tracking Olsen
 > To: "Tosha" <msqueentosha3@yahoo.com>
 > Date: Tuesday, August 1, 2017, 10:52 AM
 >
 >
 >
 >
 >
 > Sent from my iPhone

IMG_3372.PNG
 206K

Add a tracking number



EL627391730US



Delivered:

DUCHESNE, UT 84021 on May 17, 2017 at 9:20 am

Scheduled Delivery Day:

Tuesday, May 9, 2017, at 3:00 pm

Money Back Guarantee

**Signed for By: L STEED //
DUCHESNE, UT 84021 //
9:20 am**



9505515225567137031424



Delivered:

LAYTON, UT 84040 on May 18, 2017 at 2:15 pm

Updated Delivery Day:

On Time:
Thursday, May 18, 2017