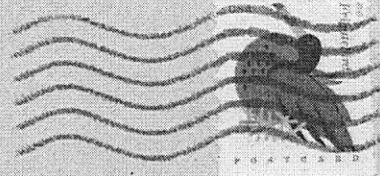


EXHIBIT A

SOUTH DUCHESNE CULINARY WATER
P.O. BOX 901351 LAKE CITY UT 84090
SANDY, UTAH 84090

15 OCT 2016 PM 2 L
Nick & Tanya Olsen
2818 North Hills drive
Layton, UT, 84040

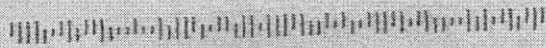


Date	Transaction	Amount	Balance
08/31/2016	Balance forward		0.00
10/01/2016	INV #2039841	120.00	120.00
11/02/2016	Amount Due		120.00

Account # Amount Due
UMR-330 OLSEN \$120.00

If you have questions or concerns, please contact us at
sdcw7@outlook.com
Please provide your email address to us for future communications.

656218



SOUTH DUCHESNE CULINARY WATER
P.O. BOX 901351
SANDY, UTAH 84090

16 FEB 2017 PM 3 L
Nick & Tanya Olsen
2818 North Hills drive
Layton, UT, 84040

SOUTH DUCHESNE CULINARY WATER

16 FEB 2017 PM 3 L



Date	Transaction	Amount	Balance
12/31/2016	Balance forward		0.00
01/01/2017	INV #2041350	120.00	120.00
02/14/2017	Amount Due		120.00

Account # Amount Due
UMR-330 OLSEN \$120.00

Our email address is: sdculwater@gmail.com

Please provide your email address to us.

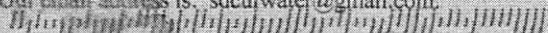


EXHIBIT B

Tanya Jeanette Olsen

Nick

2818 N Hills Dr
Layton, UT 84040-8532

292

97-77513243

10/28 2016

Pay to the
Order of

South Duchesne Colony

\$120.00

one hundred twenty and no/100 Dollars

Security
Features
Details on
Back

AMERICA FIRST CREDIT UNION

"The season of beautiful blossoms"
Tanya Jeanette Olsen

Lot # 330

For

Oct, Nov, Dec Water

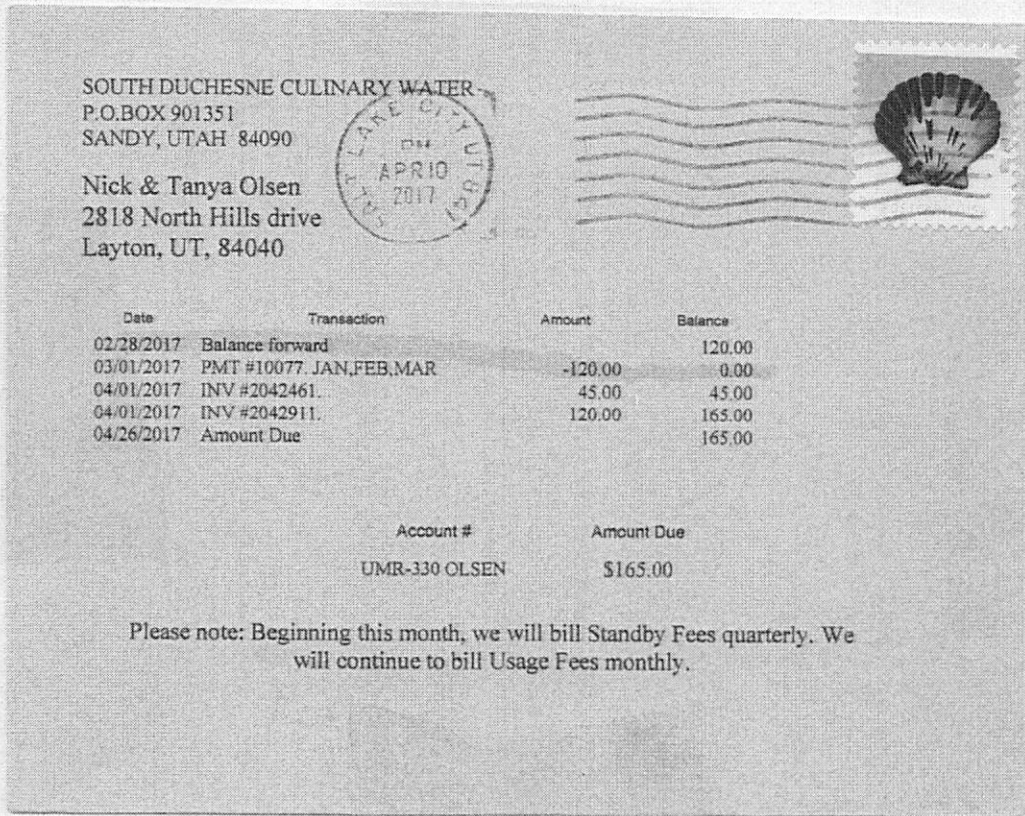
Tanya Olsen

CA

0292

EXHIBIT C

Proof of Zero balance forwarded Their Bills



These 3 cards are their
Billing statements. They show a
zero balance being forwarded. I
pay 3 months at a time. Their own
bills show me paid up for months!

EXHIBIT D

HAND-DELIVERED

South Duchesne Culinary Water
P.O. Box 294
Duchesne, UT 84021
435-738-6200



FINAL NOTICE

Account # UMR-330 Date: 4-20-17

Name: TONYA OLSEN / NICK OLSEN

Lot: # UMR 330

Service Address: 11132 S. CR. 29 Duchesne
UT 84021

The total amount due of \$ 165⁰⁰ must be paid within 48 hours for continued water service. Unless payment is made before 4-25-17 the water will be turned off. Payment in full plus A \$100.00 reconnect fee must be paid in order to restore service

* New Contract

Required!

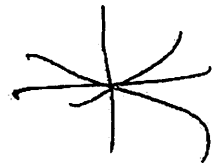


EXHIBIT E

South Duchesne Culinary Water Inc.
P.O. Box 294-Duchesne, UT. 84021 435-738-6400

May 4, 2017

Tonya & Nick Olsen
28818 North Hills Dr.
Layton, UT. 84040

Cut Off Left On Door April 20, 2017
Re: Lot 330-UMR - Delinquent Water Bill
"Termination Notice"

Mr. and Mrs. Olsen:

This is a notice of termination of water service. There was a notice left on your door in the UMR -330. Your tenant was inside but would not come to door. You have violated the second agreement with you, which you have failed to abide by. The balance must be paid in full on or before Tuesday, May 9, 2017. Mail to our office South Duchesne Culinary Water Inc. P.O. Box 294 Duchesne, UT. 84021. I would suggest over-night mail to avoid termination and additional fee.

Your account can no longer be in arrears. The last payment received from you was March 1, 2017. You were 7 months behind...when you sent that payment to SDCW which did not pay the balance owed. The balance at this time is \$165. Including late fees = TOTAL Delinquent \$165.00

TOTAL Delinquent \$165.00... This balance must be paid on or before Tuesday May 9, 2017. CUT OFF ...Tuesday Evening. There will also be re-connect fees if terminated and the contract based upon new terms. When you pay balance.... Per new agreement, July-Dec 2017=\$240., then you will be paid through Dec.31, 2017.

We attempted to help you by placing you on a quarterly payment, but you failed to pay that. Due to years of delinquent payment, you must pay 6 months in advance....\$180. After this delinquent amount is paid, we will prepare new contract regarding 6 month payment.

South Duchesne Culinary Water Inc.

EXHIBIT F

CUSTOMER USE ONLY

FROM: (PLEASE PRINT)

PHONE 801 856 8188
Olsen, Tanya
2818 N. Hills Dr
Layton UT 84040

PAYMENT BY ACCOUNT (if applicable)

USPS Corporate Acct. No. Federal Agency Acct. No. or Postal Service™ Acct. No.

DELIVERY OPTIONS (Customer Use Only)

SIGNATURE REQUIRED Note: The meter must attach the "Signature Required" tag if the meter is purchased from a retailer. OR 31 Purchase additional insurance OR 31 Purchase COD, or add CR 4 mail keywords or other return location without attempting to obtain the addressee's signature on delivery.

No Saturday Delivery (last-ened next business day)
 Sunday/Holiday Delivery Required (additional fee, where available)
 10:30 AM Delivery Required (additional fee, where available)
*Refer to USPS.com or local Post Office for availability.

TO: (PLEASE PRINT)

PHONE 1

South Duchesne Culinary
Water
PO Box 294
Duchesne, UT
84021

For pickup or USPS Tracking™, visit usps.com or call 800-222-1811.
\$100.00 insurance included.



PRIORITY MAIL EXPRESS™

City	State	Zip	Zip+4	City	State	Zip	Zip+4
Layton	UT	84040	84040-8188	Layton	UT	84040	84040-8188
Delivery Point	Delivery Point	Delivery Point	Delivery Point	Delivery Point	Delivery Point	Delivery Point	Delivery Point
8101	05/09/17	2375					
05/03/17							
13:15 PM							
Handwritten: MEK							
Handwritten: 2375							

TABLE 11-B, OCTOBER 2016 PSN 780-002-000-0046 2-CUSTOMER COPY

EXHIBIT G

USPS Tracking® Results

FAQs > (<http://faq.usps.com/?articleid=220900>)

[Track Another Package +](#)

[Remove X](#)

Tracking Number: EL627391730US



Delivered

Scheduled Delivery Day: Tuesday, May 9, 2017, 3:00 pm ⓘ
Money Back Guarantee

Signed for By: L STEED // DUCHESNE, UT 84021 // 9:20 am

Product & Tracking Information

[See Available Actions](#)

Postal Product:
Priority Mail Express 1-Day™

Features:
Insured
PO to Addressee
Up to \$100 Insurance Included
Restrictions Apply ⓘ

DATE & TIME	STATUS OF ITEM	LOCATION
May 17, 2017, 9:20 am	Delivered	DUCHESNE, UT 84021
Your item was delivered at 9:20 am on May 17, 2017 in DUCHESNE, UT 84021. The item was signed for by L STEED.		
May 9, 2017, 7:17 am	Available for Pickup	DUCHESNE, UT 84021
May 9, 2017, 5:25 am	Arrived at Post Office	DUCHESNE, UT 84021
May 8, 2017, 6:13 pm	Departed Post Office	LAYTON, UT 84041

[See More](#) ▾

Available Actions

Text Updates



Email Updates



Proof of Delivery



[See Less](#) ^

EXHIBIT H

South Duchesne Culinary Water, Inc.

P.O. Box 294-Duchesne, Utah, 84021-435-738-6400

5/17/17

UMR-330/OLSEN

Mr. and Mrs. Olsen,

As stated in the most recent priority mail letter sent to you, you will need to pay for your reconnect since you missed the cut-off date and are two months late. We received the \$165.00 for April-June today. We made you aware through TWO separate cut-off notices of the terms. Please forward the \$100 reinstatement fee to reconnect.

In looking through the file on this account, it appears that payments have been inconsistent since 2008. We restructured your payment schedule to quarterly, in an effort to confirm payment consistency. SDCW is not in the business to provide free service to anyone, as it appears we've done with you. Please note the terms of the new water contract. 2 payments per year of \$240.00 to begin July 1, 2017. We will need to receive this contract back from you signed and NOTARIZED. This contract will be NOT be accepted unless notarized. Return contract to the company with a check for \$100 and we will turn the water back on. We received many calls from you to turn OFF the water due to a leak in your home. We need to know this problem has been addressed as well.

Good day.

SDCW

EXHIBIT I

COOK & MONAHAN, LLC

Attorneys at Law

323 South 600 East, Suite 200
Salt Lake City, Utah 84102
Telephone (801) 595-8600
Facsimile (801) 595-8614

Stephen W. Cook
stephen@cooklawfirm.com
Russell T. Monahan
russ@cooklawfirm.com
Jennifer R. Jackson
jennifer@cooklawfirm.com

July 11, 2017

South Duchesne Culinary Water
P.O. Box 294
Duchesne, UT 84021
Fax: (435) 738-6003

Re: Nick & Tanya Olsen
Duchesne property: Lot #330

To Whom It May Concern:

Please allow this letter to introduce myself as Attorney at Law for Nick and Tanya Olsen. The Olsen's have retained the firm of Cook & Monahan, LLC, to represent them with respect to the above referenced matter. Please direct any and all communications regarding this directly to me.

It is my understanding that the Olsen's received a Notice of Termination of Water for their Duchesne property (Lot #330). The Notice is dated May 4, 2017 with instructions to make the payment by May 9, 2017. I have included a copy of this Notice, for reference. On May 8, 2017, the Olsen's sent a check overnight by U.S. mail to the address listed in your notice. The check arrived at your P.O. Box at 7:17 a.m. on May 9, 2017. Although the check was delivered on time, you choose not to pick it up until May 17, 2017. See USPS Tracking Sheet. You subsequently shut off the Olsen's water service in violation of Utah law. In both your May 9th letter and your subsequent cut off letter of May 17, 2017 you inaccurately describe the Olsen's account as being 7 months in arrears. An accurate reflection of their account activity over the last 9 months reflects the following:

1. On or about October 15, 2016 you invoice the Olsen's for \$120.00. The due date listed is November 2, 2016. The invoice shows that there is no balance owing. On October 28, 2016, the Olsen's sent a check for the balance due.
2. On or about February 16, 2017 you invoice the Olsen's for \$120.00. The due date listed is February 14, 2017. The invoice shows that there is no balance owing. On February 12, 2017, the Olsen's sent a check for the balance due.



3. On or about April 10, 2017 you invoice the Olsen's for \$165.00. The due date listed is April 26, 2017. The invoice shows that the prior balance was paid and there is no balance owing at that time.
4. On April 20, 2017, six days prior to the due date listed on the invoice, you posted notice on the Olsen's property indicating that you were going to cut off their water service.
5. On May 4, 2017, you mail the Olsen's notice of your intent to cut off their service on May 9, 2017, unless payment is made. Although you received the check on May 9, 2017, you still cut off the Olsen's service.

The actions of South Duchesne Culinary Water, Inc. are in violation of Utah Public Service rules and regulations. Demand is hereby made that you immediately restore service to the Olsen property. Demand is hereby made that you immediately remove all service charges that were unlawfully billed to the Olsens. If the Olsen's demands are not satisfied by 5 pm on Friday July 14, 2017, I will proceed with the appropriate legal actions to have their water restored. In addition, I have instructed my client to file a complaint with the Utah Public Utilities Commission regarding your business practices.

If you have any questions or concerns regarding this matter, please contact me and I will be happy to address them with you.

Sincerely,



RUSSELL T. MONAHAN

rtm

Enclosures

cc: Nick and Tanya Olsen

EXHIBIT J

7/17/2017

Cook & Monahan

323 S. 600 E. /Suite 200

Salt Lake City, UT 84102

Attn: Russell Monahan

Mr. Monahan,

We have received your letter. This is not our first introduction to the firm. (See enclosed). The Olsen's were put on a quarterly contract due to the same problems we have been having with this account since 2009, non-payment. Again, Mrs. Olsen hasn't been entirely truthful with you. The owners of SDCW placed their books with a forensic accounting firm called Gomez Corp, out of Sandy, UT. The owners were in a horrific accident and are STILL seeking treatment Wednesday afternoons- Saturday. It's odd that you should send your letter knowing that we wouldn't receive it until after your proposed deadline, 7/14/17.

With regard to Tonya's SIX WEEK LATE QUARTERLY PAYMENT...she overnighted it, but it did not reach our mailbox until 5/18/17. When I inquired with the postmaster, she said it appeared that there was an internal error. Whomever took in the parcel placed zip code 84041 on the package. Clearly, this is out of OUR hands, and the water had already been turned off.

Furthermore, when The Olsen's signed their last contract (quarterly), they did so with the knowledge that a six-month contract would be forthcoming, in the event of continued failure to pay. The contract was sent more than a month ago. Since the Olsen's had continuously breached their old contract, it was necessary to create a new one. Mrs. Olsen has until 7/20/2017 to return this contract with payment in full.

SDCW has several messages from Tonya Olsen requesting that her water be turned off for a "terrible leak" at the latter end of April (we still have the messages). She never said anything about how she had not paid. She said she was concerned about water damage to her home. In the end, the truth comes out. Mrs. Olsen was trying to use the water company to evict a senior citizen tenant from her home. Is it possible he didn't pay her because he knew she wasn't paying the water bill? As far as filing complaints, we will be filing one with the Utah Housing Authority, as well as with the Utah Mini Ranch HOA. Covenants require that a property owner must provide a background and financial report, as well as provide a copy of the lease to the UMR HOA BOD. Leases are to be written as a two-year lease to purchase. As far as we know, she has submitted nothing.

Last but not least, Mrs. Olsen filed a false police report with Duchesne County Sheriff's Dept. against Tosha Steed, daughter of the owner. Officer Adams contacted her and basically said, this is a formality, but she (Tonya) was trying to have her arrested. The company is curious to see what action Ms. Steed will formally be taking against Mrs. Olsen.

SDCW operations are conducted in compliance with ALL laws as mandated by the State of Utah; with specific regard to water operations. SDCW has attempted to work with this woman for years. Perhaps you could approach her husband and encourage him to get this account on track? We would all be very pleased with that. There has never been a problem with service, only with payment.

Good day....

SDCW

EXHIBIT K

COOK & MONAHAN, LLC

Attorneys at Law

323 South 600 East, Suite 200
Salt Lake City, Utah 84103
Telephone (801) 595-8600
Facsimile (801) 594-8611

Stephen W. Cook
stephwc@cooklawfirm.com
Russell T. Monahan
rtm@cooklawfirm.com
Jennifer R. Jackson
jenmjr@cooklawfirm.com

July 25, 2017

South Duchesne Culinary Water
P.O. Box 294
Duchesne, UT 84021

Re: Nick & Tanya Olsen
Duchesne property: Lot #330

To Tasha Steed and/or Jeff Schnars:

Please find enclosed a check in the amount of \$400.00 and signed contract that you are requiring in order to have service turned back on at my client's property located at 11131 CR29 Lot #330 in the Utah Mini Ranches. Please have their water turned back on no later than Thursday, July 27, 2017.

If you have any questions or concerns regarding this matter, please contact me and I will be happy to address them with you.

Sincerely,

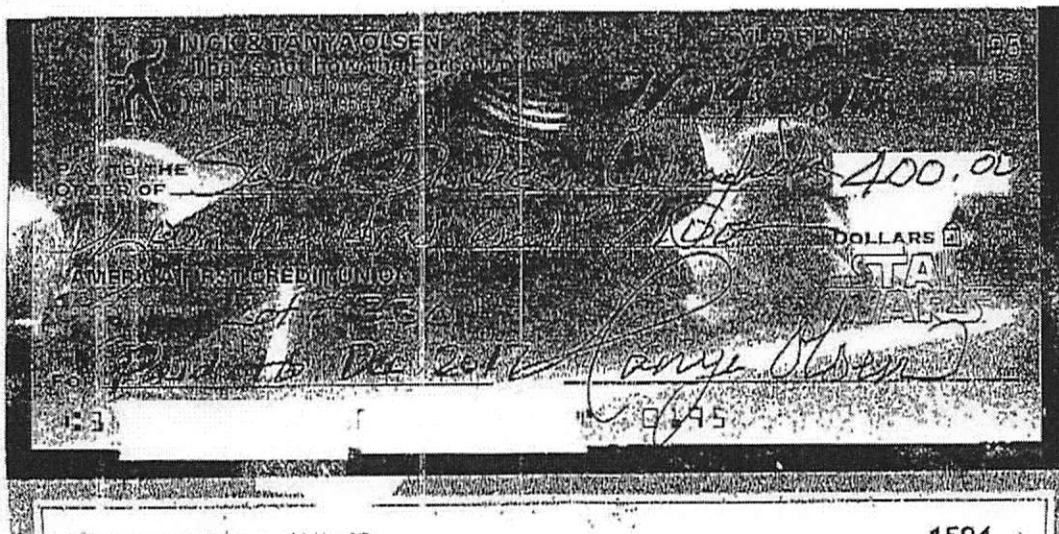


RUSSELL T. MONAHAN

RTM/aw

Enclosures

cc: Nick and Tanya Olsen



AGREEMENT TO PURCHASE CULINARY WATER

THIS AGREEMENT, made this, between South Duchesne Culinary Water Inc., a public utility corporation, hereinafter referred to as "Company" and hereafter referred to as "Consumer".

RECITALS:

THIS Agreement to provide culinary water service as specified by South Duchesne Culinary Water, Inc., and to clarify terms and conditions by which the Company will provide Water service to Consumer.

The parties hereto agree:

- (1) Company agrees to provide to Consumer and Consumer hereby agrees to be supplied with culinary water service to Phase 7 Lot 330 Utah Mini Ranches Subdivision, Duchesne, Utah, for the purpose of household use.**
- (2) Culinary Water use will NOT be used for irrigation, landscaping, hauling water or resale.**
- (3) Water service will be available to the Consumer on the day of Maintenance rate charge minimum per month for up to 8000 gallons of water per month. Customer agrees to make bi-annual payment of \$240.00. First pay per this contract will begin 7/1/2017. Second payment due 1/1/2018, and so on. Each additional 1000 gallons of water used over the initial 8,000 gallons of water will be at a rate of \$2.00 per thousand gallons or portion thereof.**
- (4) Customer agrees to pay for water bi-annually in the amount billed by the Company, payable by the 21st of each month. Any amount not paid within 20 days will incur an additional fee in the sum of \$60.00. Any amount due more than 30 days shall bear interest of 18% per annum.**
- (5) Company will terminate service when any billing is not paid within thirty (30) days. Service may be reinstated upon payment of all outstanding amounts and a \$150.00 fee for reactivation of water service is paid.**

**(6) Payments shall be mailed to Company at: Make Checks to: SDCW
P.O. Box 294
Duchesne, UT 84021**

Phone 435-738-6400, water emergency only 435-738-6200.

This agreement shall be subject to such changes or modifications as the Company may direct in the exercise of its jurisdiction.

IN WITNESS WHEREOF, the parties hereto have executed this Agreement at: 59 W. Main St. Duchesne, UT 84021.

Accepted and approved by:

SOUTH DUCHESNE CULINARY WATER INC.

By _____
Jeff Schnars
Certified Water Operator
#26134

Consumer Information: Nick and Tanya Olsen

and to clarify terms and conditions by which the Company will provide Water service to Consumer.

The parties hereto agree:

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P.O. Box 294
Duchesne, UT 84021

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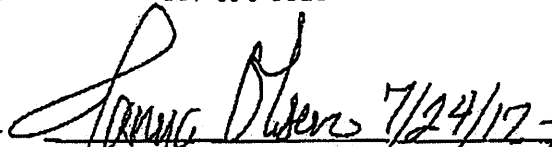
SOUTH DUCHESNE CULINARY WATER INC.

By _____
Jeff Schnars
Certified Water Operator
#26134

Consumer Information: Nick and Tanya Olsen

Mailing Address: 2818 North Hills Dr.
Layton, UT 84040
Telephone: 801-856-8188


Consumer sign/date/soc.sec#


Consumer sign/date/soc.sec#

South Duchesne Culinary Water, Inc.

P.O. Box 294-Duchesne, Utah, 84021-435-738-6400

5/17/17
UMR-330/OLSEN

Mr. and Mrs. Olsen,

As stated in the most recent priority mail letter sent to you, you will need to pay for your reconnect since you missed the cut-off date and are two months late. We received the \$165.00 for April-June today. We made you aware through TWO separate cut-off notices of the terms. Please forward the \$100 reinstatement fee to reconnect.

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Good day.

SDCW