

7/17/2017

Cook & Monahan

323 S. 600 E. /Suite 200

Salt Lake City, UT 84102

Attn: Russell Monahan

Mr. Monahan,

We have received your letter. This is not our first introduction to the firm. (See enclosed). The Olsen's were put on a quarterly contract due to the same problems we have been having with this account since 2009, non-payment. Again, Mrs. Olsen hasn't been entirely truthful with you. The owners of SDCW placed their books with a forensic accounting firm called Gomez Corp, out of Sandy, UT. The owners were in a horrific accident and are STILL seeking treatment Wednesday afternoons- Saturday. It's odd that you should send your letter knowing that we wouldn't receive it until after your proposed deadline, 7/14/17.


With regard to Tonya's SIX WEEK LATE QUARTERLY PAYMENT...she overnighted it, but it did not reach our mailbox until 5/18/17. When I inquired with the postmaster, she said it appeared that there was an internal error. Whomever took in the parcel placed zip code 84041 on the package. Clearly, this is out of OUR hands, and the water had already been turned off.

Furthermore, when The Olsen's signed their last contract (quarterly), they did so with the knowledge that a six-month contract would be forthcoming, in the event of continued failure to pay. The contract was sent more than a month ago. Since the Olsen's had continuously breached their old contract, it was necessary to create a new one. Mrs. Olsen has until 7/20/2017 to return this contract with payment in full.

SDCW has several messages from Tonya Olsen requesting that her water be turned off for a "terrible leak" at the latter end of April (we still have the messages). She never said anything about how she had not paid. She said she was concerned about water damage to her home. In the end, the truth comes out. Mrs. Olsen was trying to use the water company to evict a senior citizen tenant from her home. Is it possible he didn't pay her because he knew she wasn't paying the water bill? As far as filing complaints, we will be filing one with the Utah Housing Authority, as well as with the Utah Mini Ranch HOA. Covenants require that a property owner must provide a background and financial report, as well as provide a copy of the lease to the UMR HOA BOD. Leases are to be written as a two-year lease to purchase. As far as we know, she has submitted nothing.

EXHIBIT

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Last but not least, Mrs. Olsen filed a false police report with Duchesne County Sheriff's Dept. against Tosha Steed, daughter of the owner. Officer Adams contacted her and basically said, this is a formality, but she (Tonya) was trying to have her arrested. The company is curious to see what action Ms. Steed will formally be taking against Mrs. Olsen.

SDCW operations are conducted in compliance with ALL laws as mandated by the State of Utah; with specific regard to water operations. SDCW has attempted to work with this woman for years. Perhaps you could approach her husband and encourage him to get this account on track? We would all be very pleased with that. There has never been a problem with service, only with payment.

Good day....

SDCW

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