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Division of Public Utilities

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Memorandum

To: Utah Public Service Commission

From: Utah Division of Public Utilities
Chris Parker, Director
William Duncan, Manager
Paul Hicken, Technical Consultant

Date: September 27, 2018

Re: **Follow-up Review of South Duchesne Culinary Water Inc.'s Billing Procedures.**
Docket Nos. 17-2372-01 and 17-2372-02.

Recommendation (Request for Extension)

The Division of Public Utilities (DPU) requests a 30 day extension from the Public Service Commission (PSC) in order to collect more documentation and to further review and analyze the billing process of South Duchesne Culinary Water (SDCW).

Issue

In the PSC order in this docket, issued February 13, 2018, the DPU was asked to conduct a review of the billing procedures of SDCW for the last six months and determine if the company is in compliance with PSC Rule 746-200 and with the company's Tariff No. 1. The DPU was asked to file a report with the PSC on or before October 1, 2018, apprising the PSC of SDCW's compliance.

Background

During July and August 2018, the Division issued three data requests to SDCW for which the company has filed a response. In addition, the DPU visited the company's office in Duchesne for an on-site review on September 17, 2018. More documents were reviewed and questions were asked about specific details of the billing process. Additional documentation and customer billing summaries were requested for further review. Following the site visit, the DPU issued one additional data request to verify some information gathered during the on-site visit. The DPU is still waiting to receive these documents to help determine if the company is compliant.

Conclusion

The DPU requests additional time to receive the information and conduct further review. The Commission can expect a response and recommendation no later than October 31, 2018.

Cc: Service List