

- BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH -

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| Formal Complaint of Tanya and Nick Olsen against South Duchesne Culinary Water, Inc. | <u>DOCKET NO. 17-2372-01</u> |
| Formal Complaint of Shane Houskeeper against South Duchesne Culinary Water, Inc. | <u>DOCKET NO. 17-2372-02</u> |
| Investigation of South Duchesne Culinary Water, Inc.'s Compliance with Applicable Administrative Rules and Tariff | <u>DOCKET NO. 18-2372-01</u> <u>NOTICE OF DOCKET AND SCHEDULING CONFERENCE</u> |

ISSUED: November 14, 2018

After finding South Duchesne Culinary Water Inc. (“SDCW”) violated numerous provisions of administrative rule and its tariff in Docket Nos. 17-2372-01 and 17-2372-02, the Public Service Commission (“PSC”) directed the Division of Public Utilities (“DPU”) to conduct a six-month review to ensure SDCW adopted compliant billing procedures. The DPU filed a Memorandum on October 30, 2018, detailing the results of its review.

The Memorandum expresses concern about numerous problems the DPU detected, including but not limited to the following: (i) SDCW’s inability to provide documentation to support its calculation of late charges billed to customers; (ii) SDCW’s failure to properly bill certain customers, including SDCW’s owners; (iii) SDCW’s failure to conduct required monthly meter readings; and (iv) SDCW’s failure to file an annual report.

The PSC gives notice it has opened a new docket, No. 18-2372-01, to investigate the issues raised in the DPU’s Memorandum. The PSC has also issued this notice in Docket Nos. 17-2372-01 and 17-2372-02, in which the DPU filed the Memorandum. The parties are on notice the PSC may reinstate the suspended portion of the penalties the PSC assessed in those dockets in

DOCKET NOS. 17-2372-01, 17-2372-02, and 18-2372-01

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the event additional violations of administrative rule or tariff are found to exist, as discussed in the PSC's Consolidated Order on Petition for Redetermination, issued April 3, 2018.

The PSC further gives notice it will hold a Scheduling Conference in Docket No. 18-2372-01 on **Tuesday, December 4, 2018, at 1:00 p.m., Fourth Floor Room 401**, Heber M. Wells Building, 160 East 300 South, Salt Lake City, Utah. Parties should come prepared to discuss the adjudication schedule for Docket No. 18-2372-01.

Individuals wishing to participate by telephone should contact the PSC two days in advance by calling (801) 530-6716 or (toll-free) 1-866-PSC-UTAH (1-866-772-8824).

Participants attending by telephone should then call the PSC at one of the numbers posted above five minutes before the conference to ensure participation.

In compliance with the Americans with Disabilities Act, individuals needing special accommodations (including auxiliary communicative aids and services) during any proceeding should notify the PSC at 160 East 300 South, Salt Lake City, Utah 84111, (801) 530-6716, at least three working days prior to the conference.

DATED at Salt Lake City, Utah, November 14, 2018.

/s/ Michael J. Hammer
Presiding Officer

Attest:

/s/ Gary L. Widerburg
PSC Secretary
DW#305486

CERTIFICATE OF SERVICE

I CERTIFY that on November 14, 2018, a true and correct copy of the foregoing was served upon the following as indicated below:

By U.S. Mail:

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Division of Public Utilities

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Administrative Assistant