

To whom it may concern,

I am writing to submit a formal complaint regarding the maintenance of the water supply in our area. Specifically, I am concerned about the failure to maintain the water supply by not opening fire hydrants to keep the water running, which has resulted in frozen pipes.

As a resident of this area, I am deeply troubled by the lack of action taken by the Bridgerland Water Company to maintain the water supply. We have been without running water since February 22, 2023. It is clear that the Bridgerland Water Company has not been opening the fire hydrants to keep the water running, as is necessary to prevent pipes from freezing in cold weather. This lack of action has resulted in damage to our property, which we are now paying for. Calculating for my property, we are spending around \$85 per day. It is unacceptable that we have been left without running water for this amount of time.

I am very disappointed that the Bridgerland Water Company has not taken action to address this issue, despite numerous complaints from residents in the area. It is unacceptable that we are left to bear the financial burden of the Bridgerland Water Company's failure to maintain the water supply.

I urge the Bridgerland Water Company to take immediate action to address this issue and prevent further damage to our property. This may include regular maintenance of the water supply, including the opening of fire hydrants to keep the water running. I also request that the Bridgerland Water Company provide compensation for the damage already caused to our property.

Thank you for your attention to this matter.

Sincerely,

A handwritten signature in black ink that reads "Steven Watterson". The signature is written in a cursive, flowing style.

Steven Watterson

wattersongrading@msn.com

435-881-6803

Residential Home: 395 S. 400 W. Smithfield, UT 84335

Complaint Property: 1862 W. Cedar Ridge Dr. Garden City, UT