

# ACTION REQUEST

Date: December 8, 2023

FROM: Public Service Commission

Due: January 8, 2024\*

SUBJECT: Formal Complaint – Ronda and Martell Menlove v. Bridgerland Water Company,  
Docket No. 23-001-04  
(Company Name, Case Number, etc.)

12/8/2023

23-001-04

FORMAL COMPLAINT Formal Complaint of Ronda and Martell Menlove against  
Bridgerland Water Company

This is a request for the Division of Public Utilities (DPU) to provide analysis, evaluation results, and the basis for conclusions and recommendations regarding the following:

- Review for Compliance and Make Recommendations
- Review Application and Make Recommendations
- Review the Complaint and Indicate Whether the DPU has a Recommendation
- Review Notice and Make Recommendations
- Review Request for Agency Action and Make Recommendations
- Respond in Accordance with the Notice of Filing and Request for Comments
- Investigate and Provide any Appropriate Recommendation

Other – Explanation and Statement of Issues to be Addressed (See Below):  
Please note that the document on the PSC’s website in Docket No. 23-001-04 titled “Cover Letter” specifically states that the document titled “Formal Complaint” “is now submitted as a new and different complaint[]” that the complainants would like “considered aside from ... and not part of” the complaint in Docket No. 23-001-03. Because this is a “new” complaint, please inform the PSC whether the informal complaint process has been completed; and, if not, please contact both the complainants and the utility company to conduct the informal process, and please inform the PSC when it is completed.

\*In the event the PSC issues an order or notice providing dates for comments and/or testimony in this docket:

- The DPU shall respond consistent with the order or notice;
- The order or notice, including any deadlines, shall supersede and replace this action request; and
- This action request shall be deemed withdrawn.