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# UTAH DEPARTMENT OF COMMERCE

## Division of Public Utilities

MARGARET W. BUSSE  
*Executive Director*

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*Division Director*

## Action Request Response

**To:** Public Service Commission of Utah

**From:** Utah Division of Public Utilities

Chris Parker, Director  
Brenda Salter, Assistant Director  
Abdinasir Abdulle, Utility Technical Consultant Supervisor  
Marialie Wright, Manager  
Cynthia Dumas, Office Specialist  
Mark Long, Utility Technical Consultant

**Date:** January 8, 2024

**Re:** **Docket No. 23-001-04**, Ronda and Martell Menlove v. Bridgerland Water Company.

## Recommendation (No Recommendation)

The Utah Division of Public Utilities (Division) informs the Public Service Commission of Utah (Commission) of the completion of the informal complaint process on December 14, 2023. Attached to this memorandum is the informal complaint, containing Bridgerland Water Company's (Bridgerland or Company) response to Ronda and Martell Menlove's (Complainant's) informal complaint. The informal complaint contains additional information, such as the Complainant response to the Company's informal complaint response. The informal complaint process did not resolve the issue; therefore the Commission should proceed with its consideration of the formal complaint.

Division of Public Utilities

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