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Action Request Response

To: Public Service Commission of Utah

From: Utah Division of Public Utilities

Chris Parker, Director
Brenda Salter, Assistant Director
Abdinasir Abdulle, Utility Technical Consultant Supervisor
Shauna Benvegna-Springer, Utility Technical Consultant
Tamra Dayley, Utility Analyst

Date: December 2, 2025

Re: **Docket No. 24-010-01**, In the Matter of Highlands Water Company Inc.
Application for Culinary Water Rate Increase.

Recommendation (Acknowledge)

The Utah Division of Public Utilities (Division) recommends that the Public Service Commission of Utah (Commission) acknowledge Highlands Water Company Inc.'s (Company or Highlands) Application for Culinary Water Rate Increase (Application) as substantially complete.

Issue

On November 24, 2025, the Division received an Action Request from the Commission to review Highlands's Application and provide a recommendation as to whether the Application constitutes a substantially complete filing as defined in Utah Code Ann. § 54-7-12(1)(b)(i) and is consistent with the relevant sections of Utah Admin. Code Rule 746-700. The following is the Division's response.

Discussion

On February 23, 2024, the Company filed with the Commission a Notice of Intent for a rate increase of culinary water rates. Highlands's last change to rates was effective May 1,



2009,¹ in which the Commission concluded that all evidence in the record indicates the Settlement's stipulated increase is necessary for Highlands to recover its prudently incurred operating costs, fund necessary capital improvements, and maintain financial stability.

On November 24, 2025, the Company submitted its application to the Commission, with the required information as mandated by Rule 746-700-50. Although the application was not completed per the available Division's excel workbook. The Division has reviewed and compared the information contained in Highland's application to the filing requirements listed in R746-700-50 and found the application to be comprehensive and substantially complete; per Rule 746-700-50 lists the specific filing requirements for a general rate case application of a water corporation. The Division analyzed and compared the information contained in Highlands's application to the filing requirements listed in R746-700-50 and has verified that it is a complete filing.

Conclusion

The Division concludes that Highlands's Application for Culinary Water Rate Increase constitutes a substantial filing as defined in Utah Code Ann. § 54-7-12(1)(b)(i) and is consistent with the relevant sections of Utah Admin. Code R746-700 and recommends the Commission acknowledge and accept the filing as substantially complete.

cc: Marjalee Smith, President

¹ Highlands's Application for Rate Increase, Docket No. 08-010-01.