



PublicService Commission <psc@utah.gov>

Docket Number 25-2179-01

1 message

Gina Wade <tlgwade@msn.com>
To: "psc@utah.gov" <psc@utah.gov>

Mon, Oct 5, 2026 at 6:11 PM

We are Terry and Gina Wade
[188 S. 100 W.](#)
Pine Valley

It sounds like we are the fortunate few who have not had our water bills skyrocket. We understand that many of our Pine Valley residents have received ridiculously high water bills that have shocked and stressed them. We hope that this is not the future for all of us. We trust that you will look at ways to manage our water and keep costs to a minimum. We do not want an increase. We are retired and on a fixed income and could not manage the rates that our neighbors are experiencing.

Thanks for your work regarding this issue.

Gina and Terry Wade

Sent from [Outlook](#)



PublicService Commission <psc@utah.gov>

Docket No. 25-2179-01: Opposition to the proposed rate increase.

1 message

Linda Humphries <lindahumphries61@gmail.com>
To: "psc@utah.gov" <psc@utah.gov>

Mon, Oct 5, 2026 at 7:45 PM

Monty and Linda Humphries
385 W. 100 So.
Pine Valley, Utah 84781
Utah Public Service Commission Utah Division of Public Utilities Utah Office of Consumer Services
Re: Docket No. 25-2179-01

To the Commissioners and Staff:

We are writing as Pine Valley residents to formally protest the rate increase the Pine Valley Irrigation Company has distributed to its customers.

We are retired and live on a fixed income, so we do not have the ability to increase our income to keep up with rising household expenses.

We are also very conscious of our water usage and make every effort to use water responsibly. We do not have a secondary water source thus we carefully monitor how much water we use and try to keep our usage to a minimum while still maintaining our garden, trees, lawn and meeting the needs of our household. We are already doing what we can to conserve water and keep our usage and water bill as low as possible.

We understand that the cost of providing and maintaining water service may increase, and we appreciate the importance of maintaining a safe and reliable water system. However, water is an essential need to sustain life and should not be viewed and treated as a luxury for the residents of Pine Valley.

For those of us living on a fixed retirement income, even what may appear to be a modest increase can have a significant impact on our monthly budget. We are already carefully managing our expenses, and an increase in our water bill would create a genuine hardship.

We have taken our concerns to the irrigation company. We understand the company intends to propose a new fee schedule that covers its operating costs and will begin to decrease outstanding debt.

We respectfully ask the Public Service Commission honor the proposals submitted by our local water company and adopt a balanced rate structure.

Sincerely,
Mont and Linda Humphries



PublicService Commission <psc@utah.gov>

Docket # 25-2179-01

1 message

bush@comnett.net <bush@comnett.net>
To: psc@utah.gov

Mon, Oct 5, 2026 at 8:48 PM

Dear Commission Members,

Re: docket #25-2179-01

I am an 88 year old widow who has kept the family "security home" in Pine Valley for 21 years since my husband's passing there. I have used my own resources; which have been enough with no stressful burden. That is being threatened with the proposed water increase. I can and am willing to sustain a limited increase in cost, but what is proposed could be, "The straw that breaks the camels back."

We have had a family meeting, where selling the home was discussed. With tears and some anger, we are most interested in the coming water rate increase.

I have been careful in my water use, and have spent some months away from Pine Valley each year, which takes my water use down considerably.

To pay what is suggested is of serious threat and concern.

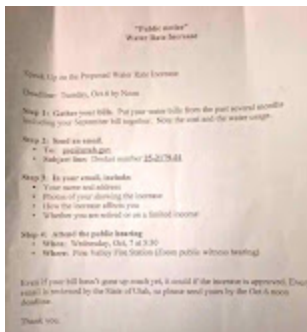
Sincerely,

Jacqueline P. Bush

452 Lloyd Canyon

Pine Valley, Utah

Attached is half a sheet reflecting my water bills. I have owned the property since 2003.



Water Bills.jpeg
54K

"Public notice"
Water Rate Increase

Speak Up on the Proposed Water Rate Increase

Deadline: Tuesday, Oct.6 by Noon

Step 1: Gather your bills. Put your water bills from the past several months including your September bill together. Note the cost and the water usage.

Step 2: Send an email.

- **To:** psc@utah.gov
- **Subject line:** Docket number 25-2179-01

Step 3: In your email, include:

- Your name and address
- Photos of your showing the increase
- How the increase affects you
- Whether you are retired or on a limited income

Step 4: Attend the public hearing

- **When:** Wednesday, Oct, 7 at 5:30
- **Where:** Pine Valley Fire Station (Zoom public witness hearing)

Even if your bill hasn't gone up much yet, it could if the increase is approved. Every email is reviewed by the State of Utah, so please send yours by the Oct.6 noon deadline.

Thank you.



PublicService Commission <psc@utah.gov>

Pine Valley water rate increase Docket number 25-2179-01

1 message

D Rae <drjewel@hotmail.com>

Mon, Oct 5, 2026 at 9:04 PM

To: "psc@utah.gov" <psc@utah.gov>

Utah Public Service Commission, I live in Pine Valley UT. We are a small mountain community. Raising our water rates, by two or three times will be a hardship for my household and many of my neighbors, as we are on fixed social security incomes.

Last year we had the Forsythe fire, thousands of acres burned on our mountain. 13 homes burned down. Watering our property is a must for fire prevention. The homes that did not burn in the burned up neighborhood had a big greenspace, a huge lawn as a fire break. This takes water. If it is cost prohibitive it will be a problem. The water jump would be in addition to all of our property, fire insurances doubling right after the fires. Every homeowner feeling this hardship.

My cabin sits between the forest service land and BLM. I will not be able to afford the proposed rate increase. I do believe y'all need to rethink raising the price of water at your current suggested rates. We appreciate having our water company. They have done a good job here for 50 years. I have been here over 20 and am glad to have water, and this company taking care of our community water needs. It is hard to imagine how some of my neighbors will be able to manage such a steep increase. I can almost see the old southern UT 80 year olds toddling down to the creek to fill up jugs for flushing toilets, if they are over limit on the tier pricing. Would your grandparents skip showers to water the garden? It is that serious here.

Take time to reconsider the people who live here and the needs of the community please.

We appreciate an opportunity to share our fears of higher rates and runaway bills.

D.R. Gardner

629 S. Lloyd Cyn Dr.



PublicService Commission <psc@utah.gov>

Fwd: Pine Valley Water docket# 25-2179-01

1 message

Amy Christensen <amychris1173@gmail.com>
To: "psc@utah.gov" <psc@utah.gov>

Mon, Oct 5, 2026 at 9:06 PM

----- Forwarded message -----

From: **Jed Christensen** <jedchris11133@gmail.com>
Date: Mon, Oct 5, 2026 at 9:02 PM
Subject: Pine Valley Water docket# 25-2179-01
To: <amychris1173@gmail.com>

Sent from my iPhone in

Jed and Amy Christensen**Address: 72&81 S Ponderosa Rd. Pine Valley, Ut 84781****Date : 10/5/26****Attention****Utah Public Service Commission Utah Division of Public Utilities Utah Office of Consumer Services****Re: Docket No. 25-2179-01: Opposition to the Pine Valley Irrigation Company Rate Increase****To the Commissioners and Staff:**

We are writing as Pine Valley residents to oppose the rate increase the Pine Valley Irrigation Company has distributed to its customers. For many of us, the increase amounts to 200% to 500% over our current water bills, which is neither affordable nor fair.

Our last month's water bill was: 89,000 gallons/\$232.25

Our September water bill is: 87,000 gallons/\$1272.00

We are deeply concerned that a private company can set such steep prices for a resource every household needs to live. Water is essential to life and should not be treated as a luxury, and every resident deserves fair and reasonable utility rates.

We have organized as a community and have spoken with the irrigation company about our concerns. As a result, we understand the company intends to propose a new fee schedule that covers its operating costs and begins paying down its outstanding debt. We are willing to support a fair and reasonable outcome, but we strongly oppose the current proposed rates. We also understand that the company's owners and board members have a secondary water source for their gardens, lawns, and trees, so they would not bear these costs the way other customers would. It is not fair for customers to carry the burden of past mismanagement, accumulated debt, and purchases such as heavy equipment, tools, and buildings for the company's own operations. These items should be budgeted and managed within the company.

We respectfully ask the Commission, the Division of Public Utilities, and the Office of Consumer Services to reconsider the rates currently proposed and to give due consideration to the revised fee schedule the company has agreed to bring forward. Thank you for your time and your commitment to protecting the customers you serve.

Respectfully,**Jed and Amy Christensen**



PublicService Commission <psc@utah.gov>

Docket number 25-2179-01

1 message

Sharon Fluharty <sherryflu@gmail.com>
To: "psc@utah.gov" <psc@utah.gov>

Mon, Oct 5, 2026 at 9:18 PM

To: The Utah Public Service Commission and State Regulatory Authorities:
Re: Docket No. 25-2179-01 Pine Valley Irrigation Company Rate Increase.

We are writing as residence and water Customers of Pine Valley, Utah.

We have been a resident of Pine Valley for 27 years.

We Protest the Proposed Water Rate Increase.

Our usage level for July was 39,000 gallons for a bill of \$118.25 and our August usage was 36,000 gallons for a bill of \$109.25 which our usage is consistent through the year.

Then we get our new September bill stating we use 60,000 gallons with a dollar amount of \$753.00 and we were out of State for two weeks with no household water use and very minimal outside use.

They gave me no justification for this type of a bill other than do you have a leak. We went out and checked. Our meter does not move when all water is turned off inside and out. (We Do Not Have a Water Leak.) and we had checked it twice with a neighbor.

We are retired and live on a very fixed income.

This new tier and dollar amount that goes along with it is outrageous. The whole community is up in arms over this with mostly older people on a fixed income and retired.

This would create a great financial hardship for us. From the previous billings to the new billing, it has increased 600%. At this rate, it is going to force us to sell our home and who is going to purchase our home with a water rate as high as \$753.00 a month.

Pine Valley water company gives no clarity to how they determine the usage amount figured each month to each customer.

A complete accounting audit should be made public to the residence of Pine Valley.

We hope the State of Utah reconsidered these new tiers and rate hikes.

Thank you for your consideration in this matter.

Sincerely,

Mike and Sharon Fluharty

91 S. 900 E. Pine Valley, Utah



PublicService Commission <psc@utah.gov>

Docket number 25-2179-01

1 message

Sharon Fluharty <sherryflu@gmail.com>

Mon, Oct 5, 2026 at 9:19 PM

To: "psc@utah.gov" <psc@utah.gov>

To the Utah Public Service Commission and State Regulatory Authorities.

Re: Docket No. 25-2179-01Pine Valley Irrigation Company Rate Increase

We are writing as residents and water customer in Pine Valley,Utah. We have been a resident of Pine Valley for 27 years. We protest the proposed Water Rate Increase. Our usage level for July was 39,000 for a bill of \$118.25 and are August usage was 36,000 for a bill of \$109.25 which the usage is consistent through the year. Then we get our new September bill of this year 2026 stating we used 60,000 gallons with a dollar amount of \$753.00 and we were out of state for two weeks with no household water use and very minimal outside usage they give me no justification for this type of a Bill other than do you have a leak we went out and checked. Our meter does not move when all water is turned off inside and outside (We Do Not have a water leak.) We are retired and live on a very fixed income. This new tier and dollar amount that goes along with it is outrageous. This would creates a great financial hardship for us. For the previous billings to the new billing, it has increased 600%. At this rate, it is going to force us to sell our home and who is going to purchase our home with a water rate as high as \$753.00 a month. Pine Valley water company gives no clarity to how they determine the usage amount figure each month to each customer. A complete accounting audit should be made public to each resident in Pine Valley. Sincerely, Mike and Sharon Fluharty 91 S. 900 E. Pine Valley,Utah 84781



Pine Valley, Utah

1 message

Jill Manzer <jillymac28@gmail.com>
To: psc@utah.gov

Mon, Oct 5, 2026 at 9:48 PM

To the Members of the Public Service Commission,

I am writing to respectfully express my concern and opposition to the proposed increase in water rates in Pine Valley, Utah.

As someone living on a limited income, increases in essential household expenses have a very real impact on my ability to maintain my quality of life. Water is not a luxury that I can simply choose to use less of. It is an essential service needed for drinking, cooking, bathing, cleaning, laundry, and maintaining a safe and healthy home.

Many of us already carefully monitor our water usage and make an effort to conserve. We understand the importance of protecting our water supply and are willing to do our part. However, conservation should not become a reason to place an increasingly heavy financial burden on residents who are already doing everything they can to manage their household expenses.

I respectfully ask the Public Service Commission to consider the impact this increase will have on seniors, retirees, families with limited incomes, and other residents who have little flexibility in their monthly budgets.

Before moving forward with a rate increase, I ask that you carefully consider the life changing impact this increase will have on the residents of Pine Valley.

We all want a reliable water system and understand that maintaining and improving that system comes with costs. My request is simply that those costs be considered alongside the financial realities of the people who depend on this essential service.

Thank you for taking the time to consider my concerns and for your service to our community

Sincerely,
Jill Manzer
Sent from my iPhone



PublicService Commission <psc@utah.gov>

Fwd: Docket number 25-2179-01

1 message

Sharon Fluharty <sherryflu@gmail.com>
To: "psc@utah.gov" <psc@utah.gov>

Mon, Oct 5, 2026 at 9:51 PM

----- Forwarded message -----

From: **Sharon Fluharty** <sherryflu@gmail.com>
Date: Mon, Oct 5, 2026 at 9:18 PM
Subject: Docket number 25-2179-01
To: psc@utah.gov <psc@utah.gov>

To: The Utah Public Service Commission and State Regulatory Authorities:
Re: Docket No. 25-2179-01 Pine Valley Irrigation Company Rate Increase.

We are writing as residence and water Customers of Pine Valley,Utah.

We have been a resident of Pine Valley for 27 years.

We Protest the Proposed Water Rate Increase.

Our usage level for July was 39,000 gallons for a bill of \$118.25 and our August usage was 36,000 gallons for a bill of \$109.25 which our usage is consistent through the year.

Then we get our new September bill stating we use 60,000 gallons with a dollar amount of \$753.00 and we were out of State for two weeks with no household water use and very minimal outside use.

They gave me no justification for this type of a bill other than do you have a leak. We went out and checked. Our meter does not move when all water is turned off inside and out. (We Do Not Have a Water Leak.) and we had checked it twice with a neighbor.

We are retired and live on a very fixed income.

This new tier and dollar amount that goes along with it is outrageous. The whole community is up in arms over this with mostly older people on a fixed income and retired.

This would create a great financial hardship for us. From the previous billings to the new billing, it has increased 600%.

At this rate, it is going to force us to sell our home and who is going to purchase our home with a water rate as high as \$753.00 a month.

Pine Valley water company gives no clarity to how they determine the usage amount figured each month to each customer.

A complete accounting audit should be made public to the residence of Pine Valley.

We hope the State of Utah reconsidered these new tiers and rate hikes.

Thank you for your consideration in this matter.

Sincerely,

Mike and Sharon Fluharty
91 S. 900 E. Pine Valley, Utah



PublicService Commission <psc@utah.gov>

Docket number 25-2179-01

1 message

Bret Smith <bretsmith1957@hotmail.com>
To: "Psc@utah.gov" <Psc@utah.gov>

Tue, Oct 6, 2026 at 12:01 AM

Bret and Charise Smith
[140 Little Pony Lane](#)
Pine Valley, Utah

We are writing in concern of recent changes in water rate increases at Pine Valley, Utah. We are currently retired and on a fixed income. Our September bill was six times more than the previous month, even though we used less water. We have a lawn for grandchildren to play on, and this is the major use of our water. If these rates become permanent, we would have to make our property into a desert scape, which would defeat the entire reason to have the property for grandchildren and family gatherings for games and activities. It would also decrease the value of our property. Who can afford a \$3000 bill each month during the summer season. Attached are copies of our recent monthly bills, with one bill from one year ago. Please reconsider this issue as it doesn't seem reasonable or fair to increase our water bill by 600%. Thank you for your consideration and understanding.

Bret and Charise Smith



PublicService Commission <psc@utah.gov>

Docket number 25-2179-01

1 message

mark <magnumpower@ifox.com>
To: psc@utah.gov

Tue, Oct 6, 2026 at 8:28 AM

I am writing in regards to Docket number 25-2179-01

I would like to voice my concerns with the water rate increase for Pine Valley Utah. We have owned our property for the last nine years and have never used over the minimum water amount. The base rate has been \$20.75 per month. We haven't used any water this year and the the proposed new rate to \$49.50 for no water use seems crazy. That is more than double the charge for no water use. We have a home in St. George. We have four of us presently living at the home and have landscaping which includes lawns in the front and rear yards. Our water bill has not been over \$35.00 a month for this entire year. Why such a huge rate increase in Pine Valley. We have planned to retire there and are now having to reconsider the possibility of that. Several of our neighbors living in Pine Valley full time have seen their water bill increase from the low \$100's to over \$1,000 for the same water usage, what is going on?

I am in strong opposition to what is being proposed.

Mark McLaughlin

134 S 200 E

Pine Valley, UT 84781

magnumpower@ifox.com



Docket #25-2179-01

1 message

Becky Gull <dxrgull@gmail.com>

Tue, Oct 6, 2026 at 8:33 AM

To: psc@utah.gov

We are residents of Pine Valley, Washington County, Utah and am writing in regards to the above docket.

We cannot agree to this huge increase in water . Our base fee has jumped from \$20.75 to \$49.50 per month.

I am attaching a screenshot of the last 5 months of our water usage in Pine Valley, the September amount is the one we are charged the increased amount on.

Our water usage billed in July for 32,000 gal would cost us \$166.50 on the new rate, where we would have been billed \$94.25 on the previous rates. Most of this is landscaping water usage as this is a part time occupied home. Keeping our landscape watered helps keep our community safer from fires as we have experienced in the last few years. If the price of water increases like this we and even more property owners will have no choice but to let vegetation die and increase fire risk.

Our local water company has said that Pine Valley has adequate water resources and they initially proposed much lower rate caps. The increase you are requiring will only hurt the revenue needed to maintain its infrastructure which requires consistent usage. This is forcing less water usage and lower water sales which will ultimately hurt the company.

Please use the proposed usage tier/rate Larry Gardner is proposing to you:

Usage Tier:	Rate:
0-1K (base)	\$49.50 flat
1-10K	\$1.50
10-40K	\$3.00
40-60K	\$4.00
60-80K	\$5.00
80-100K	\$6.00

We as well as many property owners are on a fixed retirement income and cannot sustain this increase. I agree that increases are needed to make improvements but we cannot have this large of an increase and it needs to be re-evaluated.

Kenneth & Becky Gull

mail address: [503 N 1275 W, St George, UT 84770](#)

property address: [831 W Hillside Dr, Pine Valley, UT 84781](#)



PublicService Commission <psc@utah.gov>

Docket Number 25-2179-01; Pine Valley Irrigation Company Rate Increase

1 message

Melisa Fuller <melisafuller50@gmail.com>

Tue, Oct 6, 2026 at 9:13 AM

To: "psc@utah.gov" <psc@utah.gov>

Cc: Melisa Fuller <melisafuller50@gmail.com>, Marvin Fuller <marvinfuller50@gmail.com>

Dear Commissioners,

The purpose of this letter is to formally protest the proposed water rate increase and request that the Commission reject or substantially reduce the proposed permanent rate and fee increases proposed by the Pine Valley Irrigation Company.

The proposed rate increase is financially unsustainable for residents and will present a severe public safety risk. Our billing the past few months is as follows:

<u>Date</u>	<u>Qty Used</u>	<u>Amount Billed</u>
9/22/26	59,000	\$729.00
8/19/26	57,000	\$172.25
7/21/26	48,000	\$145.25
6/22/26	27,000	\$82.25
5/22/26	16,000	\$49.25
4/25/26	34,000	\$44.75

We purchased property in Pine Valley in 2021 as a place to gather with family in the beautiful valley and a future retirement home and never could we have foreseen a water rate increase such as the proposed new rates. This rate increase is not sustainable for anyone let alone senior citizens.

Pine Valley property owners are dealing with extraordinary loss from the 2025 Forsyth Fire. With last year's wildfires and the lack of rain/snow the last few years in the valley, public water is essential in maintaining and protecting our properties. Our property values have decreased while insurance rates and now water rates have drastically increased; all at no fault of the property owners.

Please consider this proposed increase carefully without compromising wildfire safety or placing unsustainable financial burdens on property owners.

Sincerely,
Marvin and Melisa Fuller
832 Oak Ridge
Pine Valley, UT
[214.908.5561](tel:214.908.5561) - cell

p.s. Copies of the mentioned property bills can be provided if needed.



PublicService Commission <psc@utah.gov>

Docket Number 25-2179-01

1 message

alyssa23apostol@icloud.com <alyssa23apostol@icloud.com>
To: psc@utah.gov

Tue, Oct 6, 2026 at 10:26 AM

To Whom It May Concern,

My name is Alyssa Apostol, and I'm renting an A-frame cabin from Travis Seegmiller. My address is 611 South Oakridge Dr. Pine Valley, Utah 84781.

I am writing as a Pine Valley resident to ask the Commission to oppose or reduce the proposed permanent rate increase the Pine Valley Irrigation Company has distributed to its customers. As a single mom of four kids, I'm feeling the oppressive inflation from all sides of society right now. Having this oppressive rate increase for WATER, an essential key component for staying alive, was a shock. There was not adequate notice of a water rate increase coming. Going from a monthly bill of \$20.75 every month to \$52.50 is over DOUBLE what I've been paying. I understand that there may be need to increase the water rate to upkeep with the overall inflation of costs in general that's happening, but this rate increase feels exorbitant, unrealistic and unfair.

Having such drastic changes without notice creates suspicion that Pine Valley Irrigation Company may not be operating transparently, responsibly or reasonably with its financial revenue or funds. Can you please require an audit and accounting of these things from them? Pine Valley residents should not have to pay the price for poor management of funds or reserves by a company that should have a system in place for accounting and managing their assets and resources for providing water to an entire community, especially one that has recently been ravaged by a wildfire and is still in the process of rebuilding and repairing.

Thank you for taking the time to consider my concern.

Respectfully,
Alyssa Apostol
Pine Valley Resident

Sent from my iPad



PublicService Commission <psc@utah.gov>

Docket Number 25-2179-01

1 message

Brekkan Bowers <brekkanbowers12345@gmail.com>
To: psc@utah.gov

Tue, Oct 6, 2026 at 10:39 AM

Name: Brekkan Bowers & Dallas Francis
Address: [51 S Lloyd Canyon Dr, Pine Valley, UT 84781](#)
Email: Brekkanbowers12345@gmail.com
Phone Number: [435-773-3012](tel:435-773-3012)

Opposition to Pine Valley Irrigation Company Rate Increase**To the Commissioners and Staff:**

We are writing as Pine Valley Residents to oppose the rate increase the Pine Valley Irrigation Company has distributed to it's customers. This increase amounts to 200% in some users over what water bills were. This is not affordable or fair to the residents of this valley.

August Invoice: \$20.75

September Invoice: \$49.50

While my invoice doesn't look "drastic" that's just the base fee with an almost \$30 dollar uptick with the same amount of usage.

-Pine Valley is situated in a mountain valley at an elevation of 6,800, surrounded by peaks that reach over 10,000 Feet covered in Pine Trees. By stretching customers so thin financially that they can't water their lawns, trees, or surrounding vegetation it will increase fire danger by parching the land. Another note, MANY homes/cabins in Pine Valley don't have Air Conditioning. It has been proven having lawn & vegetation cools down the surrounding climate (Please look up USU Studies on this) by creating almost a "Swamp Cooler" effect and cooling down surrounding areas. By not allowing vegetation and lawn to be around, the valley will not cool down as well. The conservation metric that is normally used for desert locations does not account for Pine Valley's unique mountain ecology.

-It is deeply concerning that a private company can set up such steep prices for something every house hold needs to live. Water is essential and it is not a luxury. We deserve fair and reasonable utility rates.

It has been spoken to the irrigation company the concerns about this. As a result, it is an understanding that the company intends to propose a new fee schedule that covers its operating costs to paydown it's outstanding debt. I do support a fair outcome for both, but **STRONGLY** disagree with the rates they a proposing.

-It's also our understanding that the company owners and people on the water board have their own secondary water source that will water THEIR gardens, lawns, and trees to where they will not bear the cost of this at all.

It is not fair that customers are going to have to carry the burden of their years financial mismanagement and debt, for them purchasing heavy equipment, tools & buildings. These types of

purchases for the company should have been budgeted & managed by them. Respectfully, the Irrigation company should bring forward it's detailed accounting ledgers and where the money has gone for this.

-We respectfully ask the Commission, the Division of Public Utilities and the Office of Consumer Services to please reconsider the rates that are proposed and to give due consideration the revised fee schedule the company has agreed to bring forward.

Thank you for your time and commitment to assisting the customers you serve.

Respectfully,

Brekkan Bowers

Sent from my iPhone

**25-2179-01**

1 message

Christen Jensen <thejensentrib@gmail.com>

To: psc@utah.gov

I am writing as a Pine Valley resident of eight years and the owner of 106 South Ponderosa Road. My family has spent countless hours maintaining our yard and property. Under the proposed water financially impossible. Properties across Pine Valley will dry out, property values will fall, and an already elevated fire risk will get worse.

Many of us have already lost homeowners insurance because of fire risk, or have seen remaining premiums rise sharply. A rate structure that forces residents to stop watering does not conserve water increases the chance of another destructive fire in a community still recovering from last year's fires, while further limiting who can obtain or afford insurance.

The personal impact is severe. Like many of our neighbors, we are on a fixed income. Our typical monthly bill has been \$160 to \$360, unless there was a leak. (See attachments) This month's bill was payment. These tiered rates are aggressive and unsustainable. Retirees and other fixed-income residents will be forced to choose between basic water use and other necessities. Relocation is not a real that drive people out will also make their homes less desirable and less affordable to buyers.

Residents were not given meaningful notice. We learned of the new rates when the first bill arrived under them. Water is a basic necessity. It should not be priced in a way that functions as a financial use, particularly when Pine Valley residents are being asked to absorb what appear to be among the highest rates in the state while the community is still recovering.

I urge you to reject or substantially revise these rates, restore a structure that households can actually afford, and provide clear advance notice and a real opportunity for public input before any further.

Sincerely,

Ralph & Christen Jensen
106 South Ponderosa Road
Pine Valley

PINE VALLEY IRRIGATION CO.
P. O. BOX 2440
ST. GEORGE, UT 84771

ACCOUNT # [REDACTED]
DUE DATE 08/25/2026
AMOUNT DUE 325.25

JENSEN, RALPH & CHRISTEN
106 SOUTH 1200 EAST
PINE VALLEY UT 84781

ACCOUNT # [REDACTED]
CID 381
METER READ ON 07/21/2026
METER READING 2552
QUANTITY USED 108

Previous I
Payment
Adjustm
Water U

AMOUNT DUE
SERV ADDRESS 106 SOUTH 1200 EAST

RETURN STUB WITH PAYMENT
WRITE ACCOUNT NUMBER ON CHECK

1 of 1

PINE VALLEY IRRIGATION CO.
P. O. BOX 2440
ST. GEORGE, UT 84771

ACCOUNT # [REDACTED]
DUE DATE 07/25/2026
AMOUNT DUE 438.00

JENSEN, RALPH & CHRISTEN
106 SOUTH 1200 EAST
PINE VALLEY UT 84781

ACCOUNT # [REDACTED]
CID 381
METER READ ON 06/22/2026
METER READING 2444
QUANTITY USED 110

Previous I
Penalty
Payment
Adjustm
Water U

AMOUNT DUE**SERV ADDRESS** 106 SOUTH 1200 EAST

RETURN STUB WITH PAYMENT
WRITE ACCOUNT NUMBER ON CHECK

1 of 1

PINE VALLEY IRRIGATION CO.
P. O. BOX 2440
ST. GEORGE, UT 84771

ACCOUNT # [REDACTED]
DUE DATE 09/20/2026
AMOUNT DUE 623.50

JENSEN, RALPH & CHRISTEN
106 SOUTH 1200 EAST
PINE VALLEY UT 84781

ACCOUNT # [REDACTED]
CID 381
METER READ ON 08/19/2026
METER READING 2651
QUANTITY USED 99

Previous I
Payment
Adjustm
Water U

AMOUNT DUE**SERV ADDRESS** 106 SOUTH 1200 EAST

RETURN STUB WITH PAYMENT
WRITE ACCOUNT NUMBER ON CHECK

1 of 1

PINE VALLEY IRRIGATION CO.
P. O. BOX 2440
ST. GEORGE, UT 84771

ACCOUNT # [REDACTED]
DUE DATE 10/25/2026
AMOUNT DUE 1,593.00

JENSEN, RALPH & CHRISTEN
106 SOUTH 1200 EAST
PINE VALLEY UT 84781

RETURN STUB WITH PAYMENT
WRITE ACCOUNT NUMBER ON CHECK

ACCOUNT #	[REDACTED]	Previous I
CID	381	Payment
METER READ ON	09/22/2026	Adjustm
METER READING	2746	Water U
QUANTITY USED	95	

AMOUNT DUE**SERV ADDRESS** 106 SOUTH 1200 EAST

A letter was mailed to all owners with the structure, please refer back to your letter states the base rate and tier rate schedule

PINE VALLEY IRRIGATION CO.
P. O. BOX 2440
ST. GEORGE, UT 84771

ACCOUNT # [REDACTED]
DUE DATE 11/25/2025
AMOUNT DUE 352.50

JENSEN, RALPH & CHRISTEN
106 SOUTH 1200 EAST
PINE VALLEY UT 84781

RETURN STUB WITH PAYMENT
WRITE ACCOUNT NUMBER ON CHECK

ACCOUNT #	[REDACTED]	Previous I
CID	381	Penalty
METER READ ON	10/22/2025	Payment
METER READING	2225	Adjustm
QUANTITY USED	42	Water U

AMOUNT DUE**SERV ADDRESS** 106 SOUTH 1200 EAST



PublicService Commission <psc@utah.gov>

Docket Number 25-2179-01

1 message

Claudia Davis <clausdavis0116@gmail.com>
To: "psc@utah.gov" <psc@utah.gov>

Tue, Oct 6, 2026 at 11:05 AM

I am writing as a concerned customer and resident regarding the significant and rapidly increasing water rates being imposed by Pine Valley Irrigation Company.

Our community understands that the cost of providing water can increase over time and that rate adjustments may sometimes be necessary. However, the magnitude and frequency of the recent increases have become a serious concern for many customer's. We believe that rate increases should be reasonable, supported by clear and transparent financial justification, and proportionate to the actual costs of providing service.

Unfortunately, we have also experienced ongoing concerns with the management and customer service of our local water district. Communication with customers has been poor, questions and concerns have not been adequately addressed, and it has been difficult to obtain clear information explaining why rates are increasing so substantially in such a short period of time.

As customers, we believe we have a right to understand how our rates are determined, what the additional revenue is needed for, and how the district is managing the funds it already receives. When substantial increases are proposed or implemented without sufficient explanation or transparency, it raises legitimate concerns about financial management, efficiency, and accountability.

We are not opposed to reasonable rate increases when they are necessary. Our concern is that the increases being imposed appear excessive, particularly given the frequency with which rates have been raised, and we have not received a clear and satisfactory explanation demonstrating why these increases are necessary at this level.

We respectfully request that the State Water Board review this situation and determine whether the rate increases being imposed are reasonable, properly justified, and consistent with applicable requirements for transparency, financial management, and customer accountability.

We appreciate your time and consideration. Our community is simply asking for reasonable rates, responsible management, and transparency from the entity entrusted with providing an essential public service.

Sincerely,
Claudia Davis
510-220-6678



PublicService Commission <psc@utah.gov>

Re: Docket #25-2179-01 Formal Opposition to the Pine Valley Irrigation Company Rate Increase

1 message

Cindy Westbrook <cindytwestbrook@gmail.com>

Tue, Oct 6, 2026 at 11:25 AM

To: PublicService Commission <psc@utah.gov>

I'll try again. I hope you can open these attachments. Cindy Westbrook

Date: October 5, 2026

Utah Public Service Commission Utah Division of Public Utilities Utah Office of Consumer Services

Docket Number: 25-2170-01

To the Commissioners and Staff:

We are writing as residents and water customers of Pine Valley, Utah, to formally oppose the proposed rate increase distributed by the Pine Valley Irrigation Company. While we understand the importance of responsible water conservation and the need for a financially sustainable water system, the proposed rate structure places an excessive and unreasonable burden on Pine Valley residents and fails to account for the unique circumstances of our mountain community.

For many residents, the proposed rates could result in water bills increasing by approximately 200% to 500%. Increases of this magnitude are simply not affordable or sustainable for many

families, retirees, and property owners.

For example, our average usage for the months of April through September is approximately 89,000 gallons per month, a monthly water bill would increase from \$267.00 to approximately \$2,670.00. That represents an increase of \$2,403.00 per month, or approximately 900%. For larger families, residents with larger properties, or those who must maintain vegetation and defensible space around their homes, the financial impact could be substantially greater. Under the higher usage tiers of \$12.00 to \$24.00 per 10,000 gallons, some households could see their water bills increase by several hundred percent.

Our previous month's water bill was: \$280.25

Our September water bill under the proposed rates is: \$1,881.00

(We've included our water bills for the past six months)

These increases raise several serious concerns for our community.

Wildfire Risk and Defensible Space

Pine Valley is a heavily forested mountain community surrounded by public land and faces a significant wildfire threat. Maintaining healthy trees, ground cover, landscaping, and defensible buffers around homes is an important part of protecting individual properties and our community as a whole. The proposed rate structure could unintentionally discourage residents from watering their properties because they simply cannot afford the resulting water bills. If homeowners significantly reduce or discontinue outdoor watering, vegetation may become increasingly dry, creating additional fuel for wildfire. A conservation policy should not have the unintended consequence of increasing wildfire danger. Protecting Pine Valley from catastrophic wildfire must be considered when determining what constitutes reasonable water usage in our community.

Fairness to Pine Valley Residents

Water is essential to life and should not be treated as a luxury. Every resident deserves access to water at rates that are fair, reasonable, and financially sustainable.

We also understand that the owners and board members of the Pine Valley Irrigation Company have access to a secondary water source for watering their gardens, lawns, and trees.

Consequently, they may not experience the financial impact of these increased culinary water rates in the same way as customers who do not have access to an alternative water source. This raises legitimate concerns about whether the financial burden created by the proposed rate structure is being distributed fairly among the people who depend upon this water system.

Company Debt and Operating Expenses

As a community, we have organized and spoken directly with representatives of the Pine Valley Irrigation Company regarding these concerns. We understand that, as a result of those discussions, the company intends to bring forward a revised fee schedule designed to cover its legitimate operating expenses while also beginning to pay down its outstanding debt. We are willing to support a fair and reasonable rate structure that provides sufficient revenue to operate and maintain a reliable water system. However, we strongly oppose the rates currently proposed. Customers should not be required to absorb sudden and extreme increases in their monthly water bills because of past management decisions, accumulated debt, or company purchases such as heavy equipment, tools, and buildings. These expenses should be responsibly planned for, budgeted, and managed as part of the company's normal operations.

Protecting the Long-Term Sustainability of Our Water System

We understand that Pine Valley has adequate water resources and that the Pine Valley Irrigation Company initially proposed substantially lower rate caps, reportedly reaching approximately \$6 per 10,000 gallons. A public utility requires reliable revenue to maintain its pumps, distribution systems, equipment, and other essential infrastructure. However, excessively high rates may have the opposite effect of what is intended. If residents are forced into what is essentially a "no-water mode" because they cannot afford higher usage, overall water sales could decline significantly. That reduction in revenue could ultimately affect the financial stability of the water system and its ability to properly maintain the infrastructure our community relies upon. A reasonable rate structure should provide the company with sufficient revenue to operate effectively without making normal water usage financially prohibitive for its customers.

Pine Valley's Unique Circumstances Must Be Considered

Conservation standards and rate structures designed for Utah's arid desert communities do not necessarily reflect the realities of Pine Valley. Our forested mountain environment, wildfire exposure, larger properties, landscaping needs, infrastructure requirements, and available water resources are substantially different from those of many other Utah communities. A one-size-fits-all approach does not adequately account for these differences. Conservation policies

and water rates should reflect actual local conditions and balance responsible water use with public safety, affordability, and the long-term sustainability of the community.

Our Request to the Commission

We respectfully ask the Utah Public Service Commission, the Division of Public Utilities, and the Office of Consumer Services to reconsider the rates currently proposed and carefully evaluate the financial and public-safety consequences these increases would have on Pine Valley residents. We also ask that serious consideration be given to the revised fee schedule the Pine Valley Irrigation Company has agreed to bring forward—one that allows the company to cover legitimate operating expenses, maintain its infrastructure, and responsibly address outstanding debt without imposing extreme financial hardship on its customers.

Pine Valley needs a balanced and reasonable rate structure that:

- Keeps water affordable for residents;
- Provides sufficient funding to maintain a safe and reliable water system;
- Encourages responsible water use without effectively penalizing necessary property maintenance;
- Recognizes Pine Valley's unique mountain environment and significant wildfire risk;
- Fairly distributes costs among customers; and
- Does not place the consequences of past financial or management decisions disproportionately on today's ratepayers.

We are not asking to avoid paying our fair share. We are asking for rates that are **reasonable, sustainable, equitable, and appropriate for Pine Valley.**

Water rates should protect both the financial health of the water system and the people it exists to serve. We respectfully request that the current proposed rates be reconsidered before Pine Valley residents are subjected to increases that could have serious and lasting financial and public-safety consequences.

Thank you for your time, your careful consideration of these concerns, and your commitment to protecting the customers and communities you serve.

Respectfully,

Doug and Cindy Westbrook
Address: 651 E. Main Street
Pine Valley, UT 84781
cindytwestbrook@gmail.com

Cindy Westbrook

7 attachments



PV April 2026 water bill.pdf
201K



PV May 2026 water bill.pdf
199K



PV July 2026 water bill.pdf
199K



PV June water bill 2026.pdf
200K



PV August 2026 water bill.pdf
199K



PV September bill 2026.pdf
201K



October 2026.pdf
94K

PINE VALLEY IRRIGATION CO.
P. O. BOX 2440
ST. GEORGE, UT 84771

ACCOUNT # [REDACTED]
DUE DATE 10/25/2026
AMOUNT DUE 1,781.00

WESTBROOK, DOUG & CINDY
651 E MAIN STREET
PINE VALLEY UT 84781

ACCOUNT # [REDACTED]
CID 768
METER READ ON 09/22/2026
METER READING 1897
QUANTITY USED 107

Previous Balance 180.25
Payments -280.25
Adjustments 0.00
Water Usage 1,881.00

AMOUNT DUE 1,781.00

SERV ADDRESS 651 E MAIN STREET

A letter was mailed to all owners with the tier rate structure, please refer back to your letter that states the base rate and tier rate schedule.

RETURN STUB WITH PAYMENT
WRITE ACCOUNT NUMBER ON CHECK

PINE VALLEY IRRIGATION CO.
P. O. BOX 2440
ST. GEORGE, UT 84771

ACCOUNT # [REDACTED]
DUE DATE 05/25/2026
AMOUNT DUE -361.25

WESTERBROOK, DOUG & CINDY
2565 CRESTVIEW DR
SANTA CLARA UT 84765

ACCOUNT # [REDACTED]
CID 768
METER READ ON 04/22/2026
METER READING 1384
QUANTITY USED 25

Previous Balance -296.25
Payments -100.00
Adjustments 0.00
Water Usage 35.00

AMOUNT DUE -361.25

SERV ADDRESS 651 E MAIN STREET

RETURN STUB WITH PAYMENT
WRITE ACCOUNT NUMBER ON CHECK

PINE VALLEY IRRIGATION CO.
P. O. BOX 2440
ST. GEORGE, UT 84771

ACCOUNT # [REDACTED]
DUE DATE 09/20/2026
AMOUNT DUE 180.25

WESTBROOK, DOUG & CINDY
2565 CRESTVIEW DR
SANTA CLARA UT 84765

ACCOUNT # [REDACTED]
CID 768
METER READ ON 08/19/2026
METER READING 1790
QUANTITY USED 93

Previous Balance 234.25
Payments -334.25
Adjustments 0.00
Water Usage 280.25

AMOUNT DUE 180.25

SERV ADDRESS 651 E MAIN STREET

RETURN STUB WITH PAYMENT
WRITE ACCOUNT NUMBER ON CHECK

PINE VALLEY IRRIGATION CO.
P. O. BOX 2440
ST. GEORGE, UT 84771

ACCOUNT # [REDACTED]
DUE DATE 08/25/2026
AMOUNT DUE 234.25

WESTBROOK, DOUG & CINDY
2565 CRESTVIEW DR
SANTA CLARA UT 84765

ACCOUNT # [REDACTED]
CID 768
METER READ ON 07/21/2026
METER READING 1697
QUANTITY USED 111

Previous Balance 47.25
Payments -147.25
Adjustments 0.00
Water Usage 334.25

AMOUNT DUE 234.25

SERV ADDRESS 651 E MAIN STREET

RETURN STUB WITH PAYMENT
WRITE ACCOUNT NUMBER ON CHECK

PINE VALLEY IRRIGATION CO.
P. O. BOX 2440
ST. GEORGE, UT 84771

ACCOUNT # [REDACTED]
DUE DATE 07/25/2026
AMOUNT DUE 47.25

WESTBROOK, DOUG & CINDY
2565 CRESTVIEW DR
SANTA CLARA UT 84765

ACCOUNT # [REDACTED]
CID 768
METER READ ON 06/22/2026
METER READING 1586
QUANTITY USED 123

Previous Balance -223.00
Payments -100.00
Adjustments 0.00
Water Usage 370.25

AMOUNT DUE 47.25

SERV ADDRESS 651 E MAIN STREET

RETURN STUB WITH PAYMENT
WRITE ACCOUNT NUMBER ON CHECK

PINE VALLEY IRRIGATION CO.
P. O. BOX 2440
ST. GEORGE, UT 84771

ACCOUNT # [REDACTED]
DUE DATE 06/25/2026
AMOUNT DUE -223.00

WESTBROOK, DOUG & CINDY
2565 CRESTVIEW DR
SANTA CLARA UT 84765

ACCOUNT # [REDACTED]
CID 768
METER READ ON 05/22/2026
METER READING 1463
QUANTITY USED 79

Previous Balance -361.25
Payments -100.00
Adjustments 0.00
Water Usage 238.25

AMOUNT DUE -223.00

SERV ADDRESS 651 E MAIN STREET

RETURN STUB WITH PAYMENT
WRITE ACCOUNT NUMBER ON CHECK

PINE VALLEY IRRIGATION CO.
P. O. BOX 2440
ST. GEORGE, UT 84771

ACCOUNT # [REDACTED]
DUE DATE 09/20/2026
AMOUNT DUE 180.25

WESTBROOK, DOUG & CINDY
2565 CRESTVIEW DR
SANTA CLARA UT 84765

ACCOUNT # [REDACTED]
CID 768
METER READ ON 08/19/2026
METER READING 1790
QUANTITY USED 93

Previous Balance 234.25
Payments -334.25
Adjustments 0.00
Water Usage 280.25

AMOUNT DUE 180.25

SERV ADDRESS 651 E MAIN STREET

RETURN STUB WITH PAYMENT
WRITE ACCOUNT NUMBER ON CHECK



PublicService Commission <psc@utah.gov>

Docket number 25-2179-01

1 message

csnow@infowest.com <csnow@infowest.com>
To: psc@utah.gov

Tue, Oct 6, 2026 at 11:45 AM

Cortney Snow

[150 S. 100 W.](#)[Pine Valley, Ut 84781](#)

October 6, 2026

Utah Public Service Commission

Re: Docket number 25-2179-01

Formal request to reconsider the new rates and related tier structure of the Pine Valley Irrigation Company's charges for residential/culinary water usage.

Dear Utah Public Service Commission Representative(s):

I have been a full-time resident of Pine Valley since August 2021. However, my family have been residents for generations. Myself and my siblings are actually very minority shareholders of the Irrigation Company.

I agree that a rate adjustment may have been long overdue and necessary at this time. However, the rates and new tier structure are unfair and are actually **very punitive** in nature. I'm aware that other proposals were considered which were not used in the request for the increase. Further study of the impact of the increase may result in alternate rates which accomplish the basis for the increase without being punitive.

Charges for culinary use of water at my address during the summer months of 2025 averaged \$179 per month. The average monthly volume for this period was 59,000.

For the same period in 2026 the charges have averaged \$270. (\$117 for the first 3 months, \$729 for the last month.) The average monthly volume for this period was 44,000, a 25% decrease. (Billing statements are attached.)

I am nearing retirement and will then be on a fixed income. The rate structure as now proposed will result in much too large of a monthly cost to be sustainable.

Considering the above brief explanation of my situation, which is not unlike most others in the Valley, I formally request the PSC to continue to study the PVIC records and ultimately approve a different and more

fair rate.

Respectfully,

Cortney B. Snow, CPA



Snow_Cortney PV residence water bill.pdf
50K

PINE VALLEY IRRIGATION CO.
P. O. BOX 2440
ST. GEORGE, UT 84771

ACCOUNT # [REDACTED]
DUE DATE 10/25/2026
AMOUNT DUE 729.00

SNOW, CORTNEY & KALYNN
PO Box 2617
ST. GEORGE UT 84771

RETURN STUB WITH PAYMENT
WRITE ACCOUNT NUMBER ON CHECK

ACCOUNT #	[REDACTED]	Previous Balance	172.25
CID	679	Payments	-172.25
METER READ ON	09/22/2026	Adjustments	0.00
METER READING	1153	Water Usage	729.00
QUANTITY USED	59		

AMOUNT DUE 729.00

SERV ADDRESS 150 SOUTH 100 WEST

A letter was mailed to all owners with the tier rate structure, please refer back to your letter that states the base rate and tier rate schedule.

PINE VALLEY IRRIGATION CO.
P. O. BOX 2440
ST. GEORGE, UT 84771

ACCOUNT # [REDACTED]
DUE DATE 09/20/2026
AMOUNT DUE 172.25

SNOW, CORTNEY & KALYNN
PO Box 2617
ST. GEORGE UT 84771

ACCOUNT # [REDACTED]
CID 679
METER READ ON 08/20/2026
METER READING 1094
QUANTITY USED 57

Previous Balance 127.25
Payments -127.25
Adjustments 0.00
Water Usage 172.25

AMOUNT DUE 172.25

SERV ADDRESS 150 SOUTH 100 WEST

RETURN STUB WITH PAYMENT
WRITE ACCOUNT NUMBER ON CHECK

PINE VALLEY IRRIGATION CO.
P. O. BOX 2440
ST. GEORGE, UT 84771

ACCOUNT # [REDACTED]
DUE DATE 08/25/2026
AMOUNT DUE 127.25

SNOW, CORTNEY & KALYNN
PO Box 2617
ST. GEORGE UT 84771

RETURN STUB WITH PAYMENT
WRITE ACCOUNT NUMBER ON CHECK

ACCOUNT # [REDACTED]
CID 679
METER READ ON 07/22/2026
METER READING 1037
QUANTITY USED 42

Previous Balance 52.25
Payments -52.25
Adjustments 0.00
Water Usage 127.25

AMOUNT DUE 127.25

SERV ADDRESS 150 SOUTH 100 WEST

PLEASE REMOVE ALL INSULATION FROM YOUR METER BOX. THIS
IS THE RESPONSIBILITY OF THE OWNERS. THANK YOU PLEASE
sign up for the new portal pinevalley.authoritypay.com
This will eliminate the chance of late fees, we cannot
remove late fees any longer.

PINE VALLEY IRRIGATION CO.
P. O. BOX 2440
ST. GEORGE, UT 84771

ACCOUNT # [REDACTED]
DUE DATE 07/25/2026
AMOUNT DUE 52.25

SNOW, CORTNEY & KALYNN
PO Box 2617
ST. GEORGE UT 84771

RETURN STUB WITH PAYMENT
WRITE ACCOUNT NUMBER ON CHECK

ACCOUNT # [REDACTED]
CID 679
METER READ ON 06/23/2026
METER READING 995
QUANTITY USED 17

Previous Balance 20.75
Payments -20.75
Adjustments 0.00
Water Usage 52.25

AMOUNT DUE 52.25

SERV ADDRESS 150 SOUTH 100 WEST

PLEASE REMOVE ALL INSULATION FROM YOUR METER BOX. THIS IS THE RESPONSIBILITY OF THE OWNERS. THANK YOU PLEASE sign up for the new portal pinevalley.authoritypay.com This will eliminate the chance of late fees, we cannot remove late fees any longer.



PublicService Commission <psc@utah.gov>

Docket number 25-2179-01

1 message

Malissa Kelsch <malissakelsch@gmail.com>
To: "psc@utah.gov" <psc@utah.gov>
Cc: "kkelsch@gmail.com" <kkelsch@gmail.com>

Tue, Oct 6, 2026 at 11:51 AM

Hello,
Keith and Malissa Kelsch
[272 Cliff Rose Circle, Pine Valley](#) - Service says Cedar Berry Lane
Here are photos of the increase in our water bill. We are on a .32 acre and not all of it is landscaped.

The increase hurts us because we do not have regular income. We work a job and get paid. Jobs come and go. We are currently living on savings and the bills are a huge increase.

Please stop the increase. Let us know what else we can do.

Sincerely,
Keith and Malissa Kelsch

October 6, 2026

SUBJECT: 25-2179-01

Pine Valley Utah water rate increase

This letter is in behalf of Richard and Ellen McArthur residing at 61 S 100 W, Pine Valley, Utah.

As of this time we are not 100% sure of the rate increase, but it appears to be close 139%.

As a couple who are retired and on a fixed income this is horrendous. With all of the other increases that have been occurring this year, to have this much of an increase in our water is not right.

We understand the need for an increase - but not 139%.

Please - make sure all the necessary documents that are to be held by the Pine Valley Water Co are in place (proof that they are doing their part) and that all the rules are followed correctly and not just following other Water entities.

We are very concerned.

Thank you
Richard & Ellen McArthur