



PublicService Commission <psc@utah.gov>

Docket # 25-2280-03

1 message

Judy Berg <heyjudyberg@hotmail.com>
To: "PSC@utah.gov" <psc@utah.gov>

Fri, Aug 1, 2025 at 4:34 PM

To Whom it May Concern:

My husband and I own Lot Hollows 91 in Legacy Mountain subdivision in Sanpete County. We are serviced by Legacy Sweetwater, who have recently asked the PSC for a rate increase.

It is my hope that you review their bookkeeping records over the past several years because I have been told that many people have not been billed for their standby water fees and so have not been paying that standby fee. Legacy Mountain HOA has 213 lots, Willow Glen, Northridge and Southridge subdivisions are also serviced by Legacy Sweetwater and should be paying the same standby water fee that Legacy Mountain HOA members pay. I have always paid my standby water fees but do not feel my fees should be raised because Legacy Sweetwater does not bill everyone.

I am the Treasurer for Legacy Mountain HOA and have been for about 13 years. Our HOA dues have remained the same over that time and I have always collected 100% from the members for their HOA dues. The HOA has many expenses, our biggest is road maintenance both summer and winter yet we have not raised our dues, because everyone knows they have to pay. If Legacy Sweetwater had been as diligent over the years collecting since they decided to access a standby water fee, they might be in as good financial shape as the HOA.

Because of my position in the HOA, I have been contacted by several owners telling me that they are getting bills for \$2,000.00 and more from the water company. One owner just told me on the phone that he was told last year by Legacy Sweetwater that he did not need to pay a standby water fee because he does not have a cabin. He then went for quite some time without a bill and all of the sudden got one for more than \$2,000.00.

None of this is acceptable. I have been told that members have sent checks that have never been cashed, both for water hookups and the standby fee. Please protect the HOA owners from a company that does not know how to run a water company. They are Tranont, an investment firm that happens to own Legacy Sweetwater.

I supply Legacy Sweetwater with new contact information each time a property in the Legacy HOA changes hands, yet I have received calls on numerous occasions from Jennifer Stidd, who is currently trying to get their books in order, asking me who the owners are of properties that were sold years ago. I have also furnished Legacy Sweetwater with Member Lists on numerous occasions. That tells me that they are not keeping their information current. The last time she called, I told her how she could get tax records from the county to know who the current owners are.

I fully realize water companies can be expensive to run, but they become even more expensive when they do not bill people for their fees.

Thanks,

*Judy Berg & Randy Berg
Legacy Mountain HOA
Lot Hollows 91*

*Our local address is
6171 Don Leone Drive
Taylorsville, Utah 84129*