

- BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH -

Investigation re: the Rates of Legacy Sweetwater, Inc.	<u>DOCKET NO. 26-2280-01</u> <u>AMENDED ACTION REQUEST TO THE DIVISION OF PUBLIC UTILITIES</u>
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ISSUED: April 1, 2026

On February 13, 2026, the Public Service Commission (PSC) issued a Notice of Investigation and Action Request to the Division of Public Utilities (DPU), opening this docket and asking the DPU to investigate and submit a report concerning Legacy Sweetwater, Inc's (LSI) existing rate structure and whether it is sufficient to adequately fund LSI's continued provision of safe, reliable, and adequate service to its customers.

As explained in the initial Action Request, a customer complaint submitted to the PSC prompted its concerns.¹ The customer subsequently filed a request for review in that docket, making new allegations suggesting LSI is failing to charge preferred customers, e.g., family members or associates of LSI's owners or operators. The complainant also alleges LSI has advised customers to boil water pulled from LSI's system for more than a year because it may not be safe to drink.

Accordingly, the PSC asks the DPU to include within the scope of its investigation (1) whether LSI is properly collecting charges, consistent with Utah Code § 54-3-7, from all customers; and (2) the status of the alleged longstanding notice from LSI to customers directing them to boil their water, including whether the Utah

¹See *Formal Complaint of Sam Ray against LSI*, Docket No. 25-2280-04.

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Drinking Water Board and its Division of Drinking Water are aware of the alleged issue or have taken any remedial action.

In the initial Action Request, the PSC asked DPU to submit comments on or before April 7, 2026. Given the PSC's request that DPU expand the scope of its investigation, the PSC extends the comment deadline to **Tuesday, May 19, 2026**.

DATED at Salt Lake City, Utah, April 1, 2026.

/s/ Michael J. Hammer
Presiding Officer

Attest:

/s/ Gary L. Widerburg
PSC Secretary
DW#344606

CERTIFICATE OF SERVICE

I CERTIFY that on April 1, 2026, a true and correct copy of the foregoing was delivered upon the following as indicated below:

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